PROVAIL

Let's get connecTED!

The TED Program

Telecommunication Equipment Distribution Program

Specialized Solutions
for
Distance Communication

Equipment and Training for individuals who are **Deaf**, have **hearing loss**, or have a **Speech Disability**

What is Distance Communication?

Communicating with someone not in the same room.

TED is a resource intended to help individuals connect virtually with others.

Phone/Video Calls/Relay
Texting
Emailing
Social Media
Tele-platforms / Online Portals

Who can apply to TED?

1. Ages 4+ and living in WA State
2. Have either the hearing/deaf OR speech qualifier
3. Have access to wifi, landline or a cellular plan
4. Intends to use the device for Distance Communication

Equipment Options

MAIN TELECOM OPTIONS ARE:

iPads and iPhones (cell service not included)

Adapted Landline phones

Electrolarynx

Relay equipment/services

*ADAPTED EQUIPMENT (if needed for access):

specialized styluses/mouse, keyboards, ability switches, mounting,

Cost & Funding

Sliding Scale based on income/family size

Many qualify for free/no cost

May request a waiver if costs are still a barrier

Cost is only for main telecom device.

Training and Support are always free

TED is a statewide resource managed by the Office of the Deaf and Hard of Hearing and funded by the Governor's budget

Not related to insurance

Adapted Telephones

Switch Enabled/ Hands Free / Amplified

Eye Gaze / Switch Scanning via SGD

More Adapted Telephones

Electrolarynx Combo

Amplified Phone

Photo Phone

Relay

Captioned Calls
Real Time Text

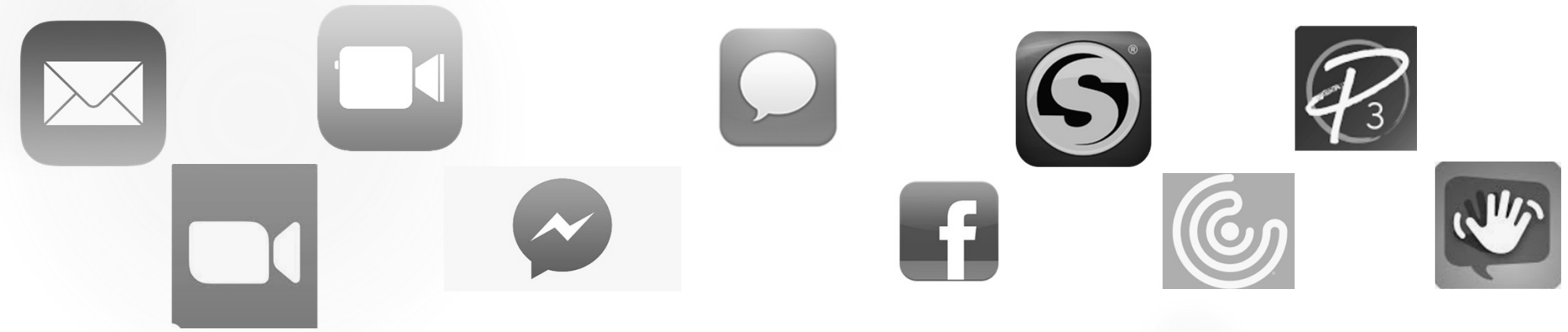
TTY

iDevices

iPAD and iPAD Mini-
Requires Wifi OR Cell plan

iPhone –
Requires Cell Plan

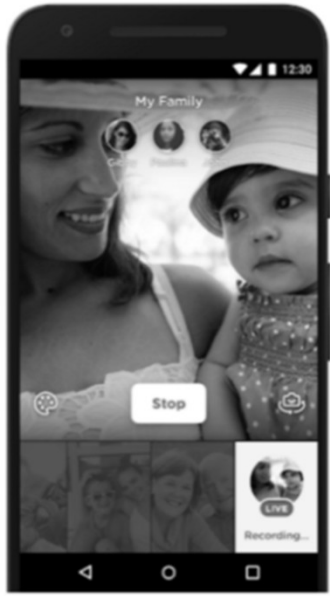
Stay Connected with iPads and iPhones



Different ways to Connect

Messenger Kids App - Play

Marco Polo - Share Fun Videos/Sign messages

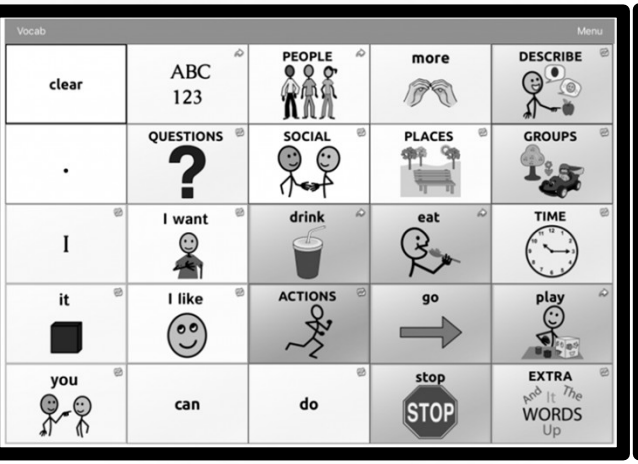


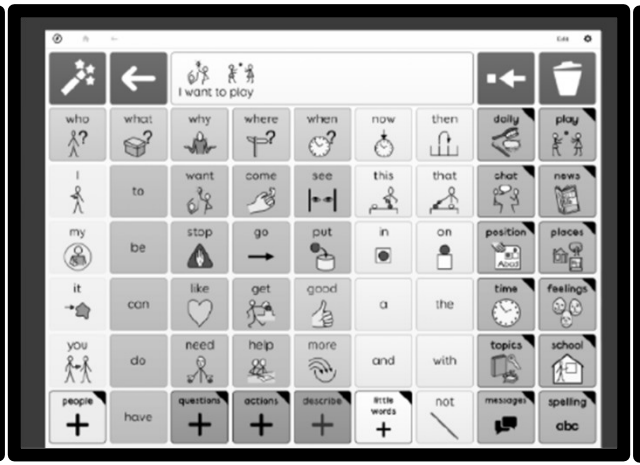
Speech Apps

Some Speech apps can be heard over phone/video calls

Some speech apps can share to text messages/email

TED iPAD can be used as a talker if participant has other device for telecom.





PROVAIL's TED Trainers

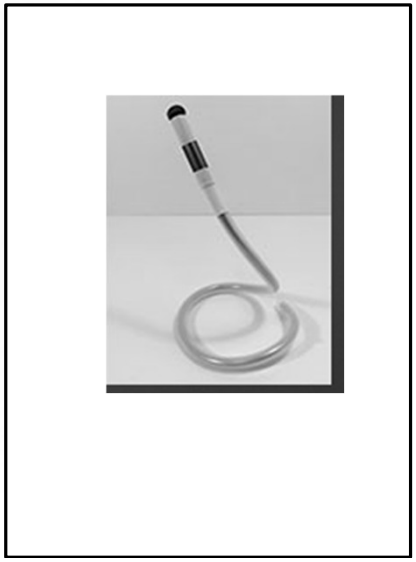
- Identify Equipment and Access Solutions based on needs/wants of participanT
- Accessibility Features within iOS devices
- Order, track and deliver
- Device Set up
- Training and support
- In-Person and Zoom
- Travel the state
- Utilize Interpreting services for spoken and sign languages

Accessory Equipment

What do you Need to operate your device?

Mounting

Styluses



Other Speech Needs

Alternative Access Options

Understanding TED

TED only provides devices for Distance Communication

Other resources should be used for school or work devices

TED is not speech therapy

PROVAIL TED Trainers can travel to the client

TED can provide alternative access equipment if the participant also has a physical/cognitive disability

Physical disabilities preventing distance communication do not qualify for TED at this time

2-5 months from Application to Device

https://www.dshs.wa.gov/office-of-the-secretary/forms?field_number_value=14-264&title=

Steps
Mail in Application
Receive Cost Letter (no cost, no letter)
Intake Process
Evaluation
Receive equipment
Start Training (optional)

Interpreting Services Available for application/waiver processes

Get ConnecTED to your World Today

Kelly Robison
TED Program Manager
Office of the Deaf and Hard of Hearing
Ph: 360-819-0913 Fax: 360-725-3456
kelly.robison@dshs.wa.gov
https://www.dshs.wa.gov/altsa/odhh/telecommunication-equipment-distribution

General program information
Approvals on equipment/cost waivers

Jennifer Perez, COTA/L
TED Services Manager
PROVAIL
206-826-1054
jenniferp@provail.org

Specific client needs
Presentation requests

Natalie VanDevanter
AT Specialist
PROVAIL
206-826-1022
nataliev@provail.org