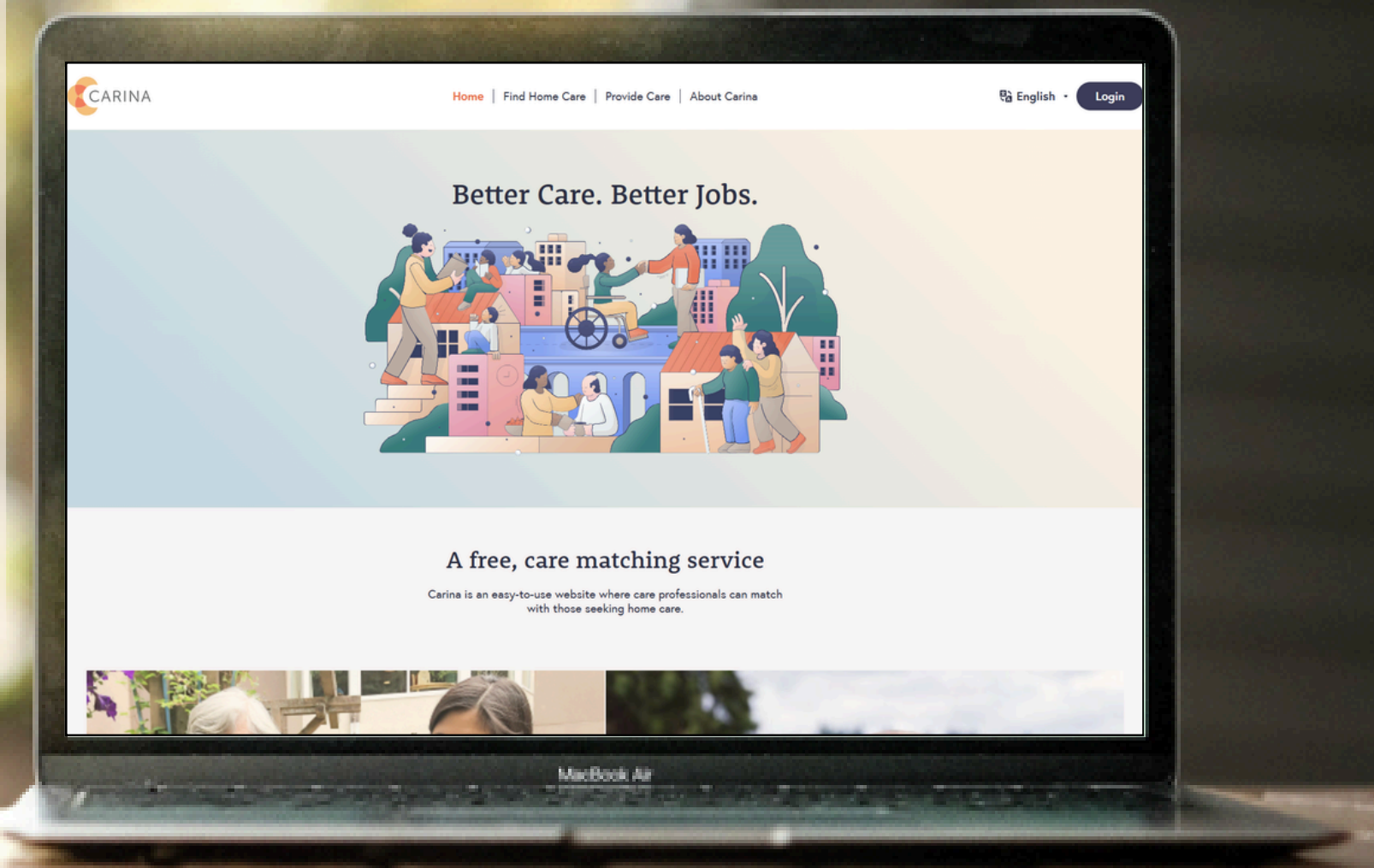




Carina is an easy-to-use website where people seeking in-home care can find quality care providers and care providers can find good care jobs at no cost.



Agenda

- About Carina
 - Overview of platform
- Resources For Individual Providers
 - How to Become an IP
- Updates:
 - Languages
 - Wa Cares Beneficiaries
- Contact Information
- Resource Flyers (shareable links)





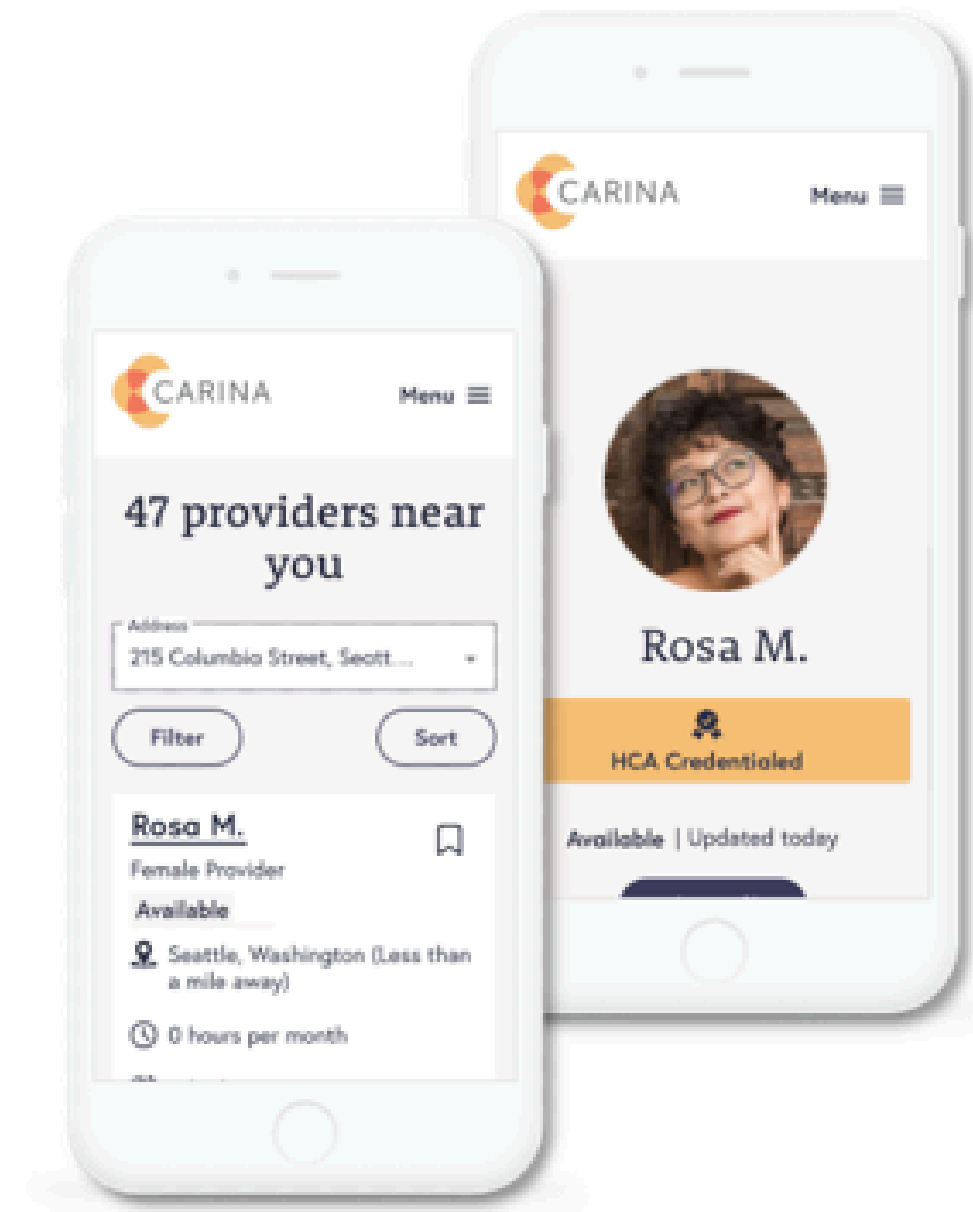
About Carina

CARINA

Carina's Homecare Matching Service

We are a **nonprofit** that believes communities are stronger when all people, regardless of income, can easily and safely access quality care.

- ✓ All users verified
- ✓ Private and secure messaging feature
- ✓ No search fees or ads - ever



Carina's Home Care Offerings:

Using Medicaid

If you are enrolled in Medicaid, MAC, TSOA and approved for in-home hours and want to self-direct care with an Individual Provider (IP's):

- Search and filter to find a certified, skilled provider near you.
- Use Carina's secure messaging feature to connect with providers and see if you're compatible.
- Request an "Okay to Work" from CDWA after choosing a provider.

Paying For care Outside of Medicaid

If you live in King County and are planning to pay out of pocket, with private insurance you can:

- Search by zip code for available providers from partner agencies. Currently we partner with Catholic Community Services, Fedelta, All Ways Caring, First Choice and Full Life Care
- Use filters to find the right care for you.
- Once you choose and message an agency, they will contact you to discuss care.

WA Cares Fund Benefits

Use your WA Cares Fund benefit to find Individual Providers (IPs).

- Beneficiaries can search and filter to find a certified skilled provider nearby.

Home Care Services Provided By Caregivers On Carina



Meals



Personal care



Cleaning



Transfers



Laundry



Medication
management

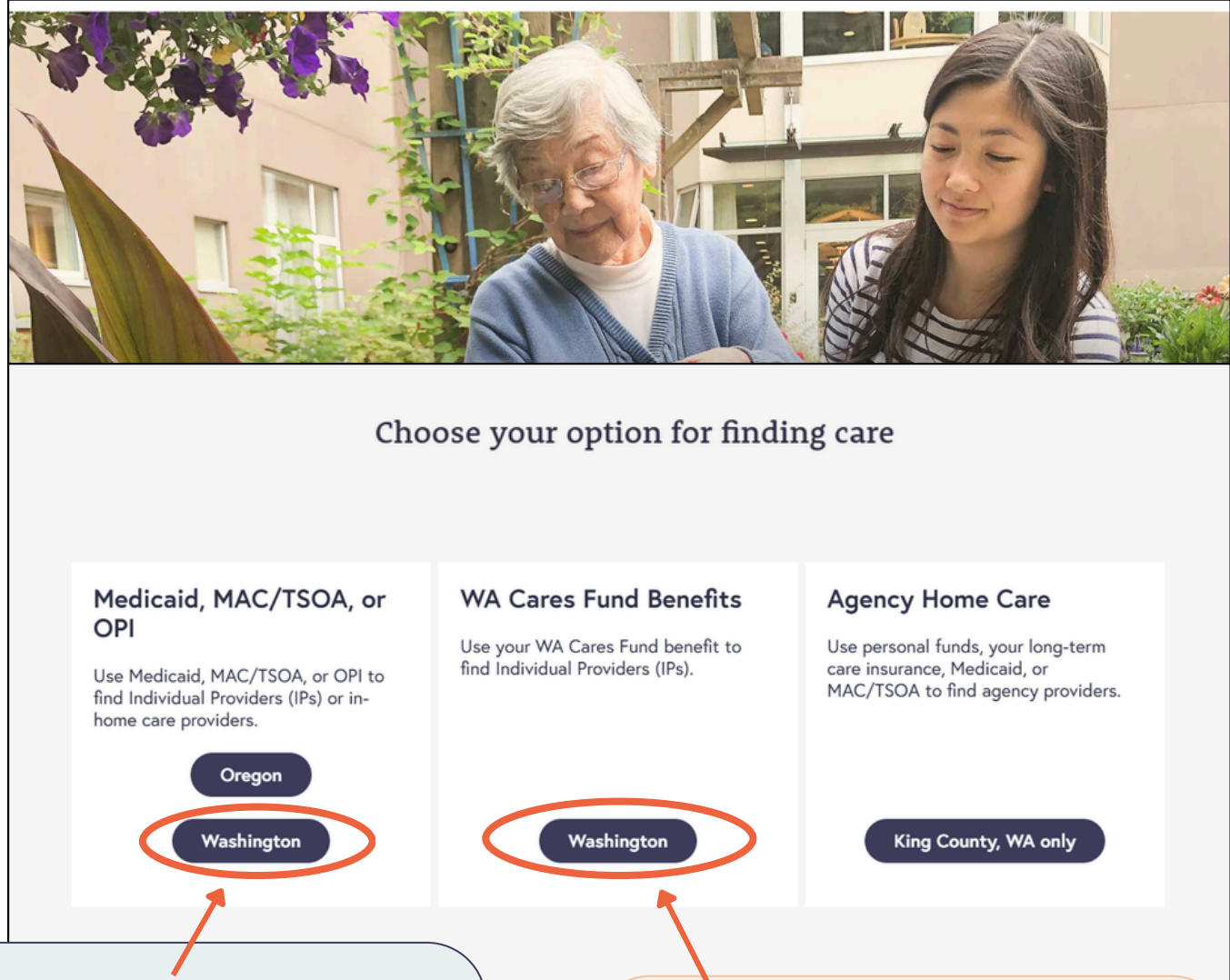
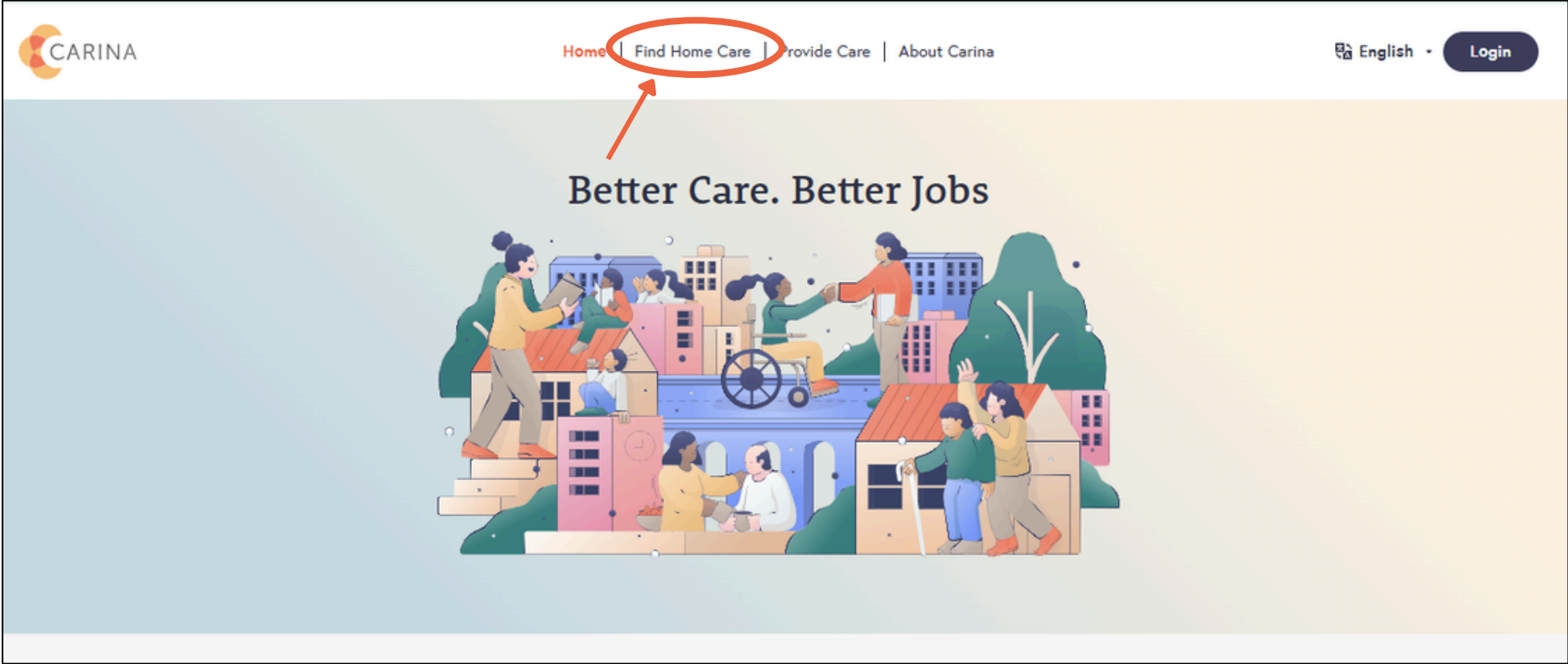


Shopping



Transport

Find Home Care Providers on carina.org



Create a profile with one of the following:

- Provider One number
- Last 4 of social security number and date of birth

You simply enter your King County zip code to find agencies near you, with providers available now.

Find a Provider On Carina

Use filters to search for the providers that fit your care needs

The screenshot shows the Carina website's search interface. At the top, there are navigation links: Home, Find Providers, Find Jobs, My Jobs, Messages, and Settings. The main heading is "58 providers near you". Below this, there are search filters for Address (215 Columbia Street, Seattle, Washington 98104, United States), Max driving time (60 minutes), and Sort by (Distance). A "Refine your search" sidebar is on the left, with a red oval highlighting the "Provider availability" filter. The main area displays a grid of provider cards, each showing a name, availability status, gender, location, and care skills. A red box highlights a detailed view of a provider named "Jon T.", showing their profile picture, name, gender, location, care skills, and training information.

Post your care job so that a provider can find you

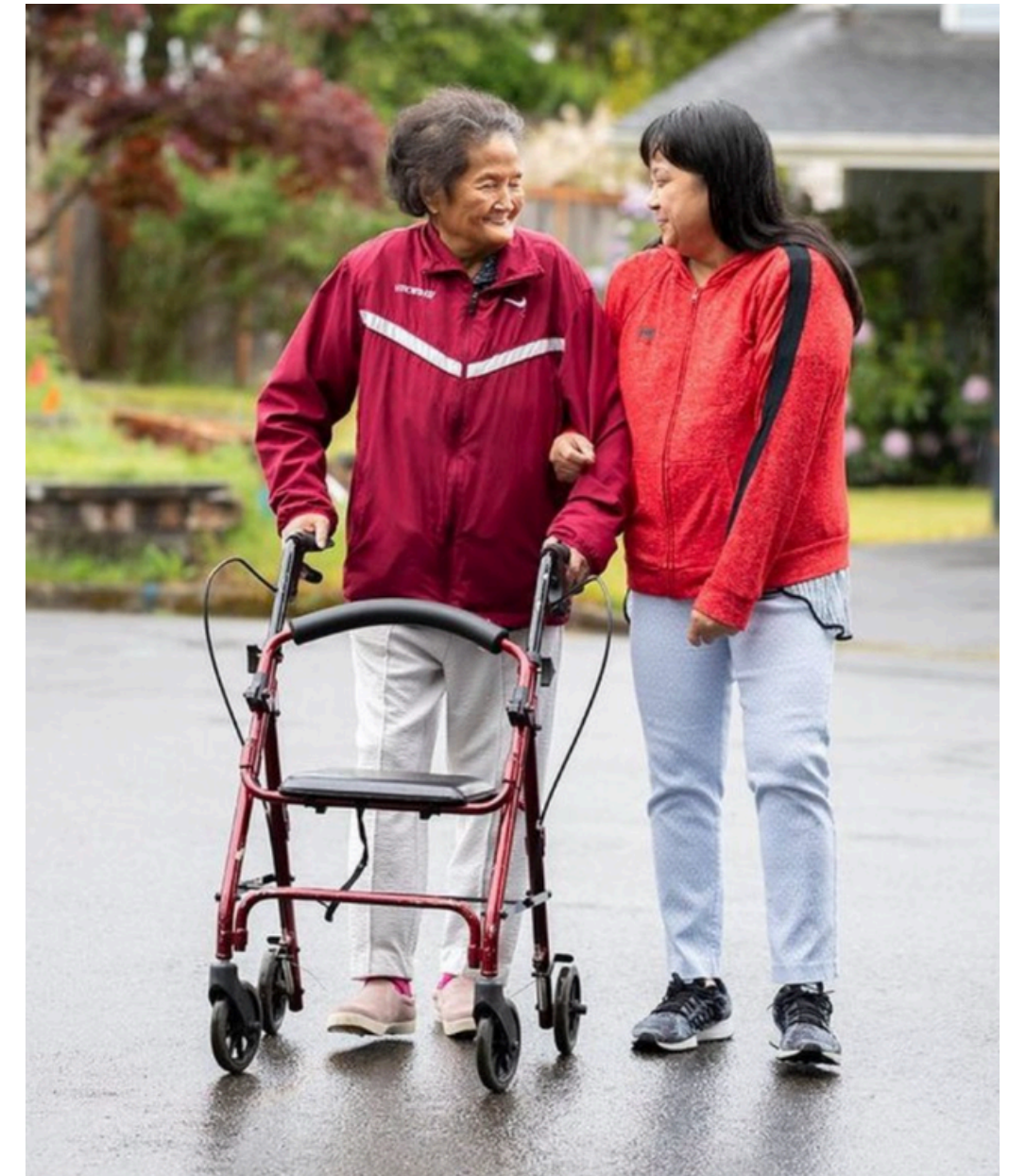
The screenshot shows the "My job posts" section of the Carina website. At the top, there are navigation links: Home, Find Providers, Find Jobs, My Jobs, Messages, and Settings. The main heading is "My job posts". Below this, there are two buttons: "View Deleted Jobs" and "Post a job". The main area displays a job post for "Work with Michael". The job post includes details such as "He/Him", "Older adults (65 years old or older)", "General care to remain at home", gender, location, frequency, schedule, and care needs. A red box highlights a text input field for "Hobbies, interests, and other" with a placeholder text: "Example: singing, watching movies, painting, etc. Also, your vaccination status if you are comfortable sharing." Below the input field, there is a "0/500" character count. A blue callout box with an arrow points to the input field, containing the text: "Be sure to include all of your hobbies and interests so that you can find the provider that is the best fit for you."



**Resources for
becoming IPs**

Become an IP

- If you are a family member, neighbor or volunteer and **want to do paid work with a Medicaid consumer approved for in-home care**, contact Consumer Direct Network Washington (CDWA) to get started.
- If you do not have a client but are interested in a **career as an Individual Provider**, start by applying at CDWA and use Carina to match with someone who needs care near you.
 - ✦ Starting wage \$22.63
 - ✦ Paid Training= 75 hrs
 - ✦ PTO Flexible Schedule options
 - ✦ Healthcare, including eye and dental \$25/mos
 - ✦ SEIU 775 Union Representation and benefits*
(*must meet eligibility requirements, work 80hrs + a month)



Consumer Direct Care Network Washington

Consumer Direct Care Network Washington (CDWA) is the employer of all Individual Providers (IP's) in Washington who care for clients receiving services from DSHS.

IP Requirements:

- 18 years or older.
- Pass background checks.
- Do not require sponsorship.
- Authorized to work in the U.S.
- Complete training requirements.
- Valid driver's license and auto insurance, if authorized to provide transportation.

For more information:

Website: www.consumerdirectwa.com/

Call: [866-214-9899](tel:866-214-9899) (toll free)



Helpful Resources


Once you have passed the background check and completed your 5 hours of Safety (O&S) Training online— you can:
Register on Carina to match with a client.
Once you connect with a potential client, the client or case manager must confirm with CDWA, so you you can begin working and get paid.



Individual Provider Hiring Guide





CONSUMER DIRECT CARE NETWORK WASHINGTON


Scan to apply 



8 STEPS

to Becoming an Individual Provider (IP)

- 1. Apply**
Visit ConsumerDirectCare.com/Careers to apply. You will need a valid email address.
- 2. Complete the Form I-9 using DocuSign**
You will complete Section 1. Another individual will complete Section 2. There will be delays in hiring if you complete and sign Section 2 yourself, use expired documents, or use someone else's documents. Once your I-9 is approved, you will receive your last set of hiring tasks in Workday.
- 3. Complete Hiring Tasks in Workday**
Learn more about CDWA policies and procedures, including how to enter time and where to find employee resources. You will also select your preferred method for receiving your paycheck.
- 4. Background Checks**
You must pass state and FBI fingerprint background and exclusion checks to be hired. When you complete the Background Check Authorization Form, you will receive a 10 character code confirmation number to email to CDWA. After CDWA receives your Interim Result Letter, CDWA will email you a fingerprint appointment form and instructions on how to make a fingerprint appointment.
- 5. Required Orientation and Safety (O&S) Training** 
Complete five hours of mandatory O&S training.
- 6. Client/IP Match** 
Client/Managing Employer or Case Manager must confirm that the Client wants you to provide care to them. Register on carina.org and find clients nearby. (See back page for more details.)
- 7. Okay to Provide Care**
Once CDWA confirms that you satisfy all the hiring requirements, CDWA will issue you an Okay to Provide Care date. This is when you can start providing paid care. Do not start working until you receive this notice. You will not be paid for any care you provide prior to this date.
- 8. Client Relationship Attestation**
Complete the Client relationship attestations in the DirectMyCare web portal. Your answers will determine which Training Category you are placed in. You will not be able to submit time until you complete this step.

Find helpful resources at: ConsumerDirectWA.com/IP-Resources

Contact us today for more information about becoming an IP.  **866.214.9899**

 InfoCDWA@ConsumerDirectCare.com  www.ConsumerDirectWA.com

6-Steps to Find a Client on Carina- Quick and Simple!



Individual Providers Find Good Care Jobs on Carina!

1 Register

www.carina.org/homecare/medicaid/washington

2 Create a Profile

Let clients know the skills you offer and the days and times you're available.

3 Search and Connect

Find and message clients looking for care.

4 Find a Match

Decide to work with a client.

5 Let CDWA Know

Report your match to CDWA.

6 Tell Us about Your Match

Don't forget to delete your job post and share your match story with us!



Updates: 2/25/26

CCARINNA

New Languages On Carina

- You can now select your preferred language on Carina's website.
- Update your language preference in your account settings to always receive updates and communications from Carina in your chosen language.

Available Languages:

Click on the active links below to read about how to change your preferred language settings on Carina.

Amharic (አማርኛ): [ይህን አጭራል በአማርኛ ያንብቡ](#)

Arabic (العربية): [اقرأ هذا البريد الإلكتروني بالعربية](#)

Chinese (中文): [用中文阅读此邮件](#)

Farsi (فارسی): [این ایمیل را به فارسی بخوانید](#)

Khmer (ភាសាខ្មែរ): [អានអ៊ីមែលនេះជាភាសាខ្មែរ](#)

Korean (한국어): [이 이메일을 한국어로 읽기](#)

Punjabi (ਪੰਜਾਬੀ): [ਇਸ ਈਮੇਲ ਨੂੰ ਪੰਜਾਬੀ ਵਿੱਚ ਪੜ੍ਹੋ](#)

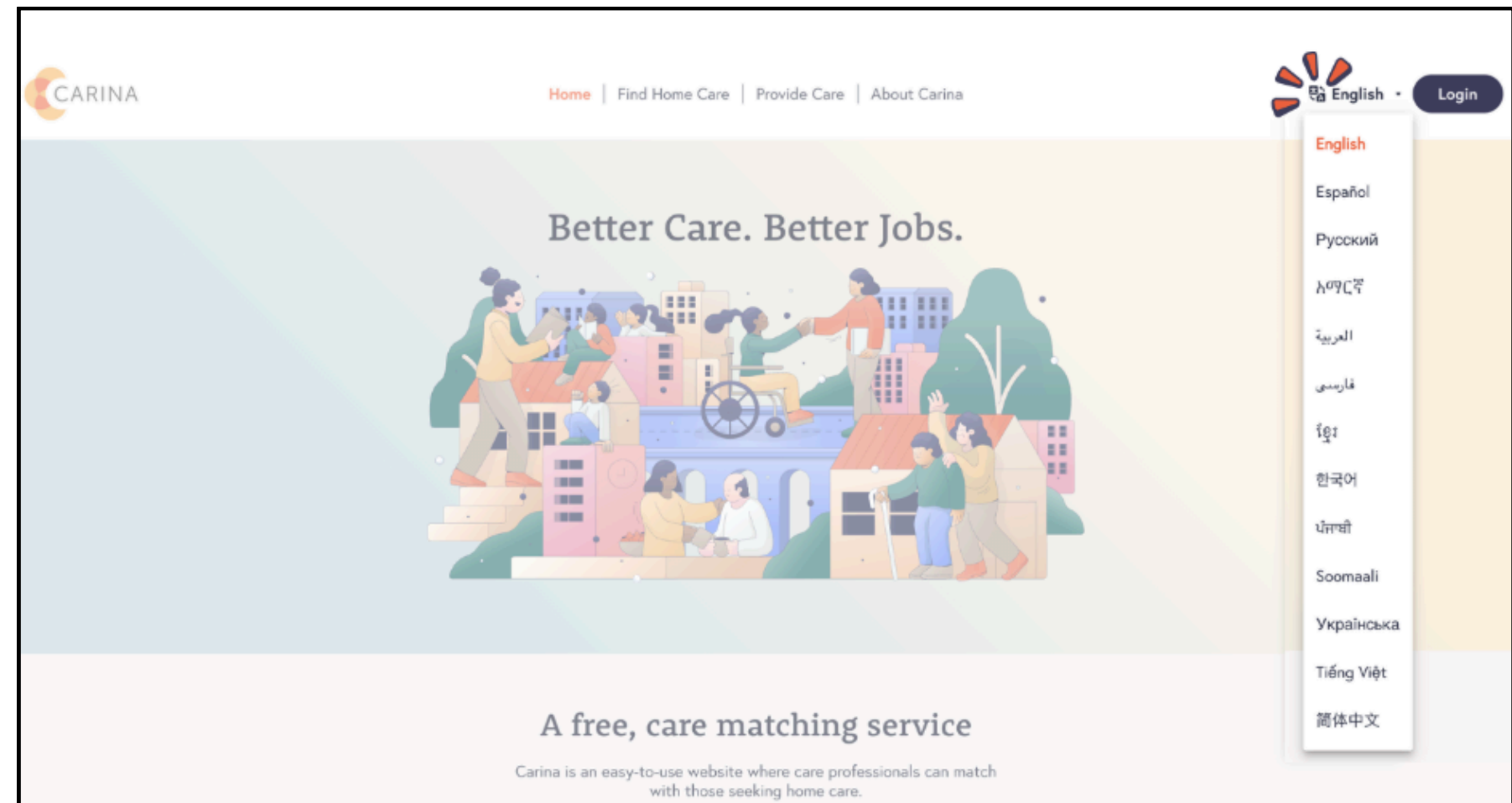
Russian (Русский): [Читать это письмо на русском языке](#)

Somali (Soomaali): [Akhri emailkan af Soomaali](#)

Spanish (Español): [Leer este correo electrónico en español](#)

Ukrainian (Українська): [Читати цей лист українською мовою](#)

Vietnamese (Tiếng Việt): [Đọc email này bằng tiếng Việt](#)



WA Cares: New Option for Finding Home Care on Carina

CARINA Home | Find Home Care | Provide Care | About Carina English Login

Find home care near you

Medicaid, MAC/TSOA, or OPI
Use Medicaid, MAC/TSOA, or OPI to find Individual Providers (IPs) or in-home care providers.
Oregon
Washington

WA Cares Fund Benefits
Use your WA Cares Fund benefit to find Individual Providers (IPs).
Washington

Agency Home Care
Use personal funds, your long-term care insurance, Medicaid, or MAC/TSOA to find agency providers.
King County, WA only

WA Cares Fund Benefits
Use your WA Cares Fund benefit to find Individual Providers (IPs).
• Beneficiaries can search and filter to find a certified skilled provider nearby.

A large, light-colored, stylized letter 'C' logo composed of several overlapping, rounded, teardrop-like shapes. It is positioned on the left side of the page, partially behind the 'Contact Us' text.

Contact Us

CARINNA

Help With Registration:

www.carina.org/contactus 

Community Outreach:

- Demo of our platform works
- Include us in your upcoming resource fair
- Share Carina at your upcoming community resource meeting



Nadine Zygaj

Community Engagement Specialist

Pronouns: She/Her

206-319-6259

nadine.zygaj@carina.org

Find Us Online



carina.org



www.instagram.com/carinacarematch/



vimeo.com/carinacarematch



www.facebook.com/CarinaCareMatch

Carina Community Resource Flyers

Join Carina Today

SCAN ME!



Find Good Care Jobs on Carina!

Whether you're new to caregiving and applying through CDWA, or an experienced Individual Provider, Carina helps you find clients near you.

- 1 Register**
After completing your application and background check with CDWA, visit: www.carina.org/homecare/medicaid/washington
- 2 Create a Profile**
Let clients know the skills you offer and the days and times you're available.
- 3 Search and Connect**
Find and message clients looking for in-home care.
- 4 Find a Match**
Decide to work with a client.

About Carina:
A work benefit through our partnership with SEIU 775, CDWA, and DSHS.

- ✓ Nonprofit
- ✓ Easy to use
- ✓ Available to you at no cost
- ✓ Care matching platform

WE WANT YOUR FEEDBACK
Don't forget to share your story with us after you find a match.
Need help? Contact us at carina.org/c

SEIU 775 BENEFITS GROUP

How to Become an IP



CONSUMER DIRECT CARE NETWORK WASHINGTON



We're Hiring!
In-Home Caregivers

Make a difference in someone's life

Immediate openings for reliable caregivers to assist with daily self-directed care needs including:
Companionship | Meal Preparation | Shopping

Consumer Direct Care Network is all about caring for people. We specialize in providing home and community-based personal care services that support individuals with disabilities and older adults so they can remain in their homes and communities.

Perks!

- ◆ Paid training
- ◆ Union benefits
- ◆ Flexible schedule
- ◆ Rewarding career helping others

Scan the QR code to learn more and apply today!




InfoJobs@ConsumerDirectCare.com
Consumer Direct Care Network Washington

EVERY LIFE. EVERY MOMENT. EVERY DAY. ConsumerDirectWA.com

Become a caregiver with Consumer Direct Care Network (CDWA) and use Carina to find clients. [Learn more about Carina on the next page.](#)

CARINA



Carina is a FREE, easy-to-use website where people seeking home care can match with care providers.

We are a non-profit that partners with labor unions, government agencies and other non-profit organizations.

Join 20,000+ people finding care on Carina

- ✓ Skilled, certified and licensed providers
- ✓ Private and secure
- ✓ No search fees or ads - ever

What can care providers help with?
Personal care, Meals, Shopping, Cleaning, Laundry

Better Care than anywhere else
Providers on Carina are paid for their services so they can fully support their families.


To learn more, visit carina.org or scan this QR code

español, уский

Carina Home Care Flyer



CARINA



Carina is a free, easy-to-use, nonprofit website that connects families and individuals with quality care providers.

Choose Your Option For Finding Home Care On Carina.org

Using Medicaid
If you are eligible for Medicaid home care services (including MAC/TSOA):


- ✓ Register on Carina and search for providers near you.
- ✓ Access to a vetted pool of active, skilled, state-certified care providers in your neighborhood.
- ✓ Send secured messages to potential providers and schedule interviews.

Paying For Care Outside of Medicaid
If you live in King County and are planning to pay out of pocket, with private insurance or are unsure of your funding:

- ✓ Search for available providers from partner agencies.
- ✓ Use filters to find the right care for you.
- ✓ Once you choose and message an agency, they will contact you.

Trusted By Families
"I was able to find a sweet and responsible caregiver in a week. He was a godsend. I have nothing but the finest regard for Carina."
-Patricia Reed

To learn more, visit carina.org or scan this QR code



SEIU 775 BENEFITS GROUP

WASHINGTON STATE Department of Social & Health Services

CONSUMER DIRECT CARE NETWORK

King County WSHS Medicare, Medicaid & Health Services