

The logo for 'SOUND generations' features the word 'SOUND' in a large, white, sans-serif font above the word 'generations' in a smaller, white, lowercase sans-serif font. The text is centered within a square graphic that has a wavy, layered background of colors: a top section of orange, a middle section of yellow-orange, and a bottom section of purple.

SOUND
generations

Health-Related Social Needs Program

HealthierHere Hub

- **Hub started in 2022 with the Care Connect Washington program.**
- **5 partner agencies and up to 27 Community Health Workers (CHWs) in the network at its largest.**
- **Part of a network of 9 Hubs across the state.**

HUB History



What is a Community Hub?

A Community Hub is a community-centered entity that organizes and supports a network of organizations providing community-based care coordination services.

Impact of HealthierHere's Hub

- **Over 4,000 persons served so far!**
- **Over 3,500 connected to social and health services;**
- **Community health workers (CHWs) working in the community have come together in 17 convenings, two group volunteering events and several outreach events;**
- **CHWs provide ongoing support, follow-up, can tap into a wealth of knowledge about available resources, and make a personal connection through shared language and lived experience.**

Health Related Social Needs (HRSN)

HRSN refers to the **social and economic needs that individuals experience** that affect their ability to maintain their health and wellbeing. They include things such as housing instability, housing quality, food insecurity, employment, personal safety, lack of transportation and affordable utilities, and more.

VS

Social Determinants of Health (SDoH)

SDOH, on the other hand, refers to the **conditions in which people are born, grow, work, live, and age** that are **shaped by the distribution of money, power and resources** and impacted by factors such as **institutional bias, discrimination, racism, and more.**

Hub Case Management Partners

- **A Supportive Community For All**
- **Asian Counseling and Referral Service (ACRS)**
- **Association of Zambians in Seattle, Washington (AZISWA)**
- **Chinese Information and Service Center (CISC)**
- **El Centro de la Raza**
- **Falis Community Services**
- **Living Well Kent Collaborative**
- **Lutheran Community Services Northwest (LCSNW)**
- **Mother Africa**
- **Neighborhood House**
- **Project Access Northwest**
- **Somali Health Board**
- **Sound Generations**
- **Teenagers Plus**
- **Villa Comunitaria**
- **WithinReach**
- **YMCA of Greater Seattle**

Referral

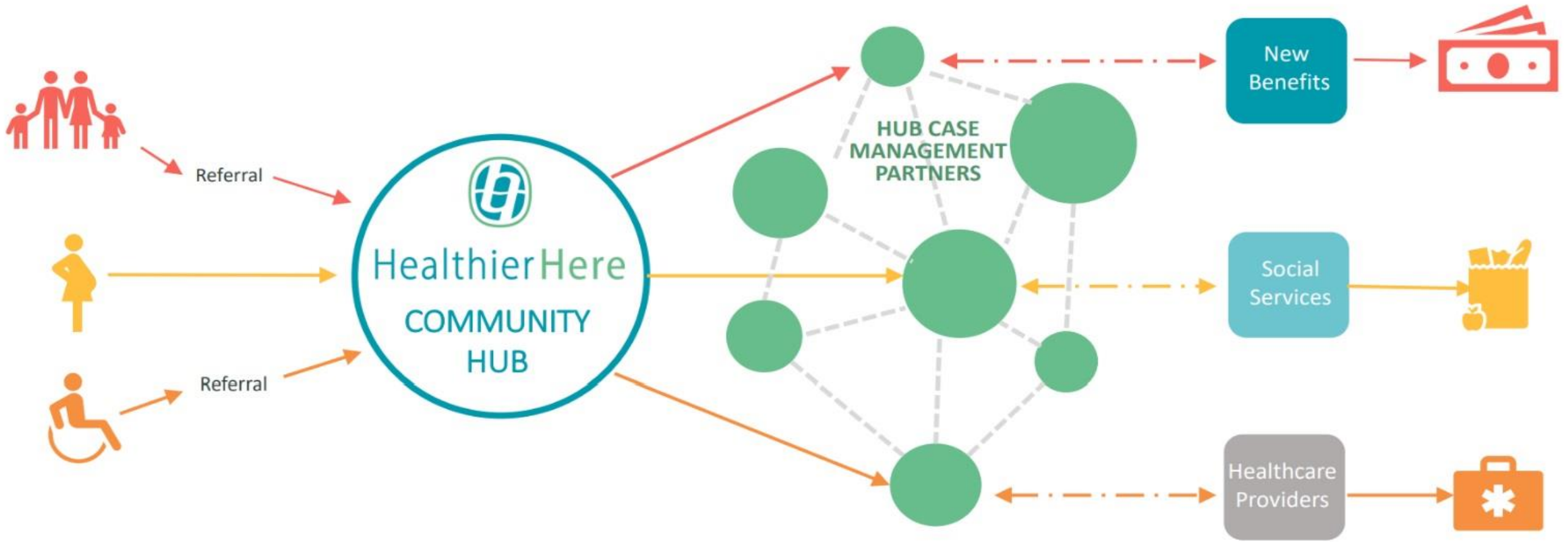
Clients are referred to the HealthierHere Hub for intake by 211, a CBO, Health Care Provider/Social Service Agency or may self-refer online or by phone.

Community Hub

Clients are screened by Hub staff and assigned to a Hub Partner CHW based on needs, background & cultural/ language match.

Assessment

The CHW assesses the clients' needs and available benefits and provides care coordination by setting goals, and connecting clients with HRSN providers via referrals, then follows up to assure their needs are met.



The HealthierHere Community Hub's CHWs speak the following languages:

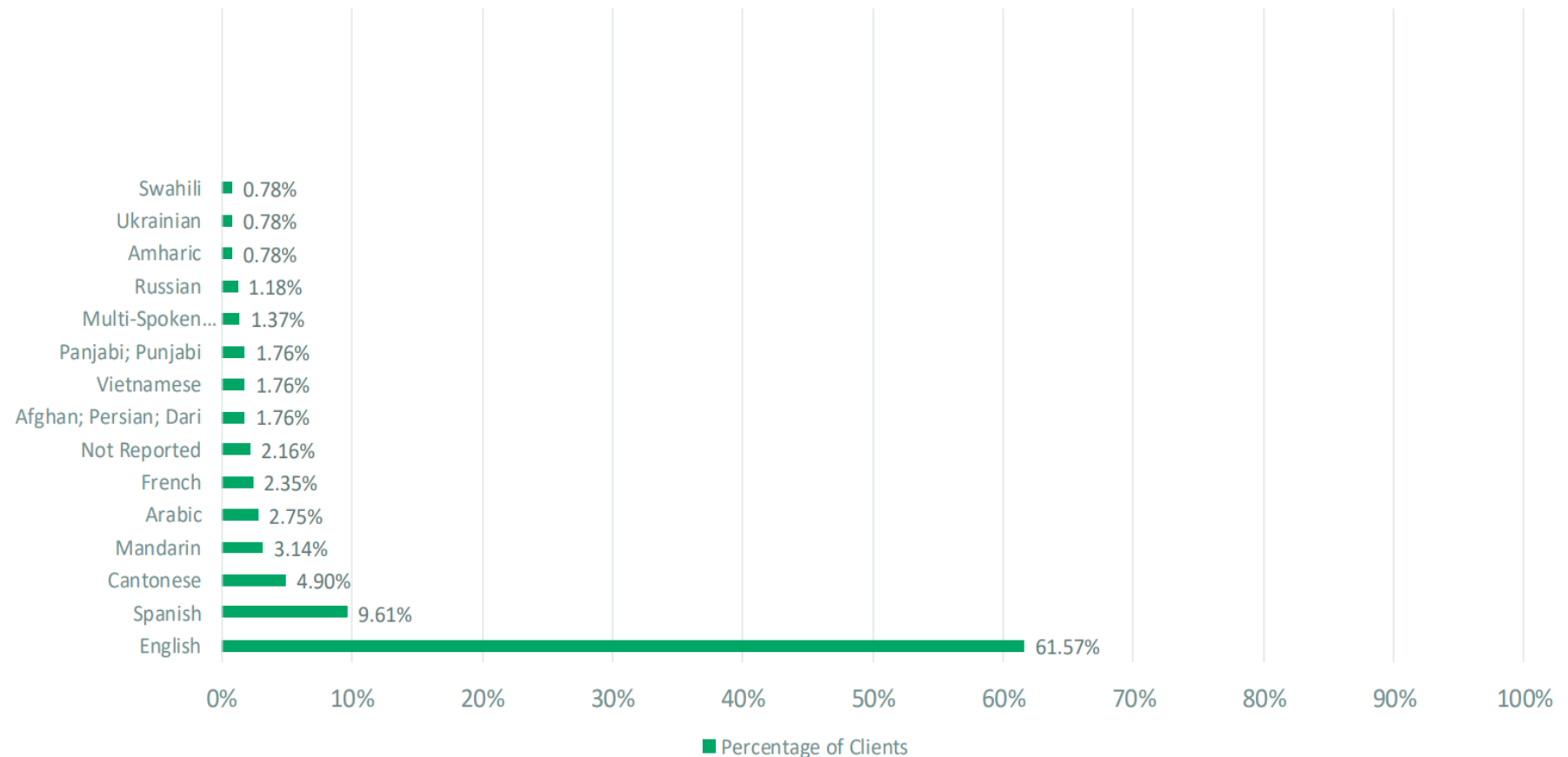
Amharic, Arabic, ASL, Azeri, Bantu Languages (Kikuyu, Kikamba, Kiembu), Bemba, Bengali, Cambodian, Chinese, Dari, Farsi, French, Hindi, Nyanja, Oromo, Pashto, Punjabi, Russian, Somali, Spanish, Sudanese, Swahili, Tonga, Turkish, Ukrainian, Vietnamese, and Wolof.



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January Language Data

January 2024 Referrals - Language Data



Eligibility

Residency

Residing in King County, does not need a fixed address

Need

Experiencing HRSN barriers, particularly around food insecurity, housing, and/or financial insecurity

Benefit

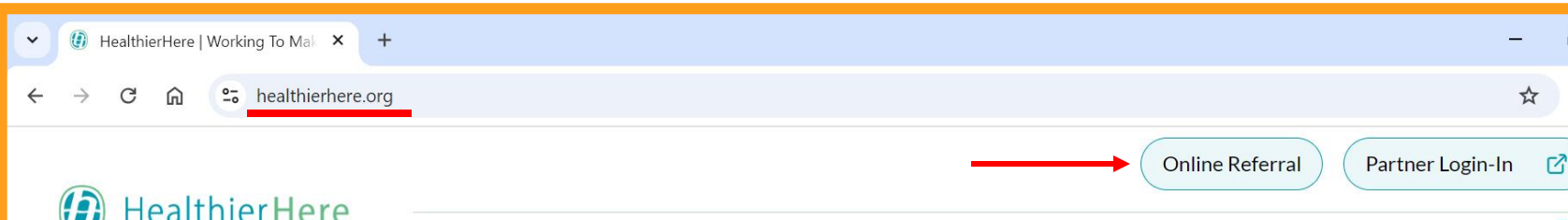
Would benefit from navigation assistance, resource connections and referrals to programs

Focus Group

Sound Generations' Focus Group: older adults, adults with disabilities, and caregivers

Referrals

Visit bit.ly/HubReferrals



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Working Together to Make Health More **EQUITABLE**

Your health shouldn't depend on where you live, what language you speak, or how much money you make. But all too often it does. We're working to change that.

We are HealthierHere, a non-profit, multi-sector collaborative dedicated to improving the health and well-being of people in King County, WA. Together, we tackle complex challenges that no organization or sector can solve on its own, guided by those who see inequity and racism in our health and social systems.

English >

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HealthierHere

Community Hub Intake Form

1. Name of Organization making the referral: *

If referring yourself, please select the option "Self-Referral" from the dropdown menu below.


When referring others to the Community Hub, or if you have been referred by a specific organization, please select that organization from the drop-down list. You can type the name of the organization in the box, and a match will populate if it exists in the list.

Options in the dropdown menu are in alphabetical order, except for "Self-Referral" .

Sound Generations

2. Name of individual making the referral: *

If self-referral, enter your name



Referrals

Online Form on
HealthierHere website:
www.healthierhere.org

If you're referring a client, please let them know that Sound Generations or another HealthierHere case management partner will reach out

ONLINE FORM

Visit bit.ly/HubReferrals
or scan the QR code to fill
out an online intake form.



Please select **Sound Generations from the drop-down list on question 1 of the online intake form.*

Questions and Inquiries

Email us at HRSN@soundgenerations.org
or call and leave a message at 206-268-6734.

