



Carina.org

An easy-to-use website where individuals seeking home care can match with care professionals.

KCN CLC

Wednesday, July 17th 2024

Agenda

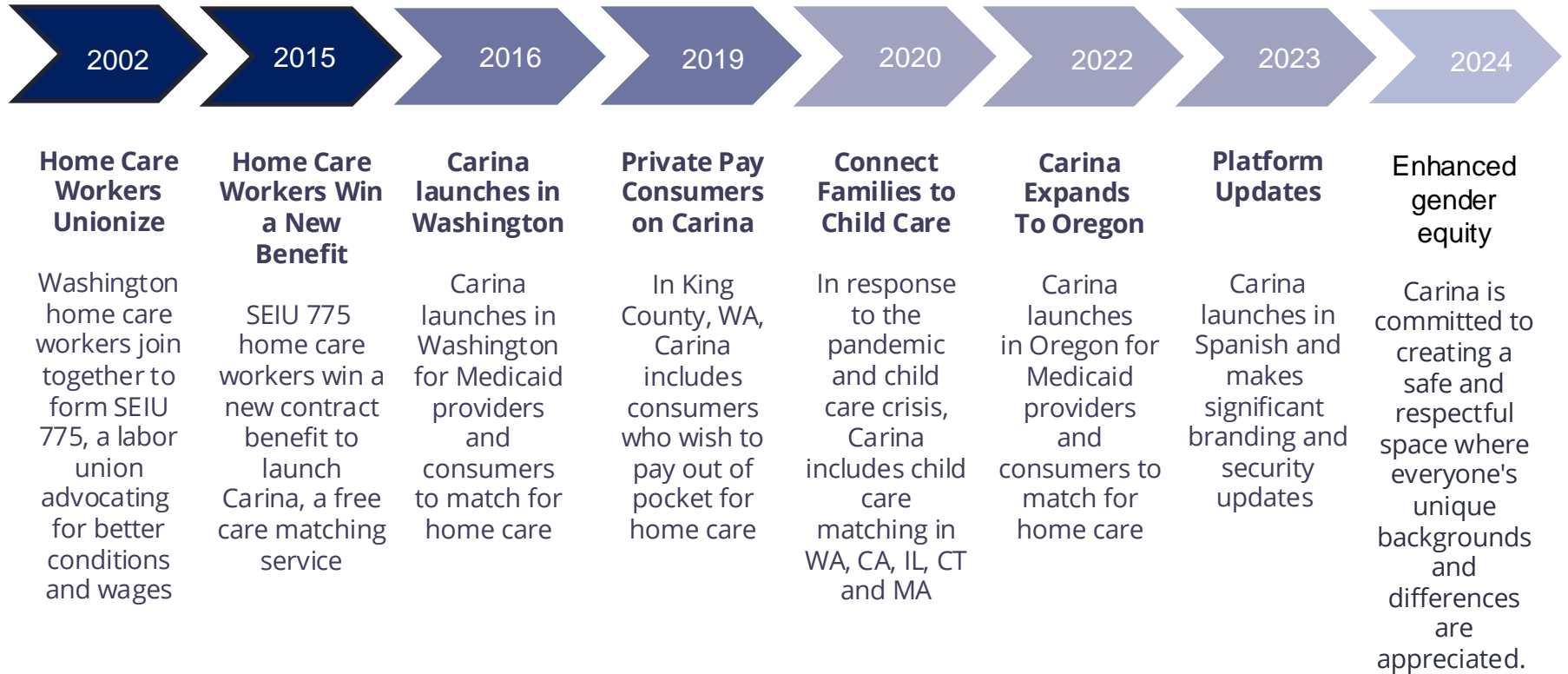
- About Carina
- Carina's home care matching Services
- Resources For Individual Providers and Agency Providers
- Q & A



About Carina



Carina's History



Carina's Free Matching Service

We are a nonprofit that believes communities are stronger when all people, regardless of income, can easily and safely access quality care. We connect home care seekers with potential in-home caregivers so they can safely receive routine, ongoing care in their home, enhancing their ability to age in place.



Find Home Care



Find Child Care



Find Good Care Jobs

Carina's Home Care Offerings:

Medicaid and Out-of-Pocket/Subsidies

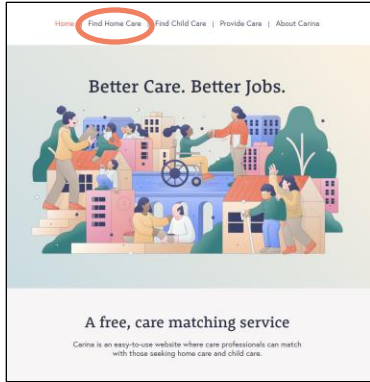
Medicaid: If you are enrolled in Medicaid and have authorized home care hours:

- Choose your care provider while working with your case manager
- Get direct access to a vetted pool of active, skilled, state-certified caregivers located in every county across WA
- Browse care providers and choose the one that is the best fit

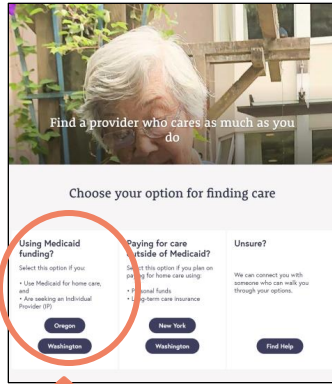
Out of Pocket + Subsidies: If you live in **King County** and are planning to pay out of pocket, with private insurance or another non-Medicaid program, or are unsure of your funding:

- Search for home care agencies with available providers near you
- Carina's partner home care agencies reach out to you to discuss your care needs and match you with a caregiver

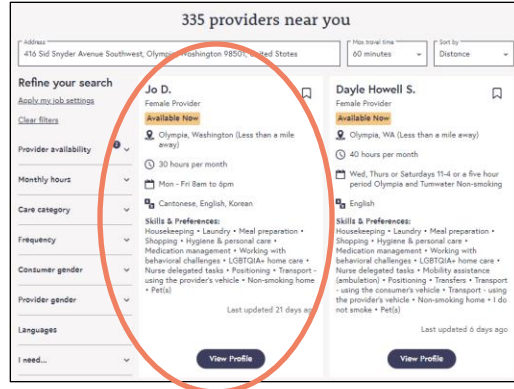
Find Home Care IPs on **carina.org**



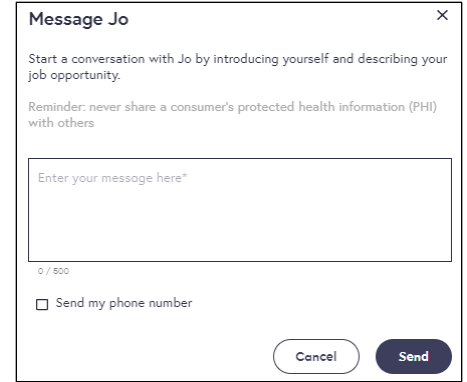
Start looking for care



Choose Your Option



Find Providers



Message and connect

Find Home Care APs on **carina.org**

Find a provider who cares as much as you do

Choose your option for finding care

Using Medicaid funding?
Select this option if you:
• Use Medicaid for home care, and
• Are seeking an Individual Provider (IP)

Paying for care outside of Medicaid?
Select this option if you plan on paying for home care using:
• Personal funds
• Long-term care insurance

Unsure?
We can connect you with someone who can walk you through your options.

Buttons: Oregon, Washington, New York, Washington, Find Help

Select Paying for Care Outside of Medicaid WA

Good news! Carina has 3 home care agencies with availability near you!

What is a home care agency?

3 icons: Licensed, Background checked, Quick & Simple

First Choice In-Home Care
Near ZIP code 98108
Providers available: 4
\$45 per hour
Male and female providers
English
Expertise & Skills: Cleaning • Transportation • Meals • Personal care • Laundry • Shopping • Medication management
Contact through Carina

Korean Women's Association [KWA]
Near ZIP code 98108
Providers available: 1
\$32 per hour
Only Female Providers
English
Expertise & Skills: Cleaning • Transportation • Meals • Personal care • Laundry • Shopping • Medication management
Contact through Carina

Catholic Community Services [CCS]
Near ZIP code 98108
Providers available: 1
\$32 per hour
Only Female Providers
English
Expertise & Skills: Cleaning • Transportation • Meals • Personal care • Laundry • Shopping • Medication management
Contact through Carina

Enter zip code

Send a message to First Choice In-Home Care

Who is the care for?
 Someone else Yourself

Care recipient's zip code: 98108
Care recipient's age: [input]

Care recipient's needs
Tell us more about the person who needs the care. This will help the agency better prepare for the call with you. For example, you can share their native language and describe health conditions, such as dementia, diabetes or disabilities.

0 / 500

How can the agency reach you?
First name: [input] Last name: [input]
Mobile phone: [input] Email: [input]

General availability for a callback
Provide a couple of days/times during business hours that you are available for a call.
0 / 100

I agree to Carina's Terms of Service and give permission to contact me. (We will send you occasional tips on finding home care. We are a nonprofit and will not sell your info or spam you.)

Cancel Send

Message

Success!

Carina has successfully sent your information to First Choice In-Home Care.

Here's what comes next...

First Choice In-Home Care will call or email you within a few business days. Please be ready to answer your phone or respond to their email when they reach out.

Want more options?
We encourage you to contact more than one agency to find the care that's right for you.

View other agencies

Still have questions?
Visit our FAQ to learn more about how to find and choose home care that meets your needs.

View FAQ

Connect

Resources For IP's



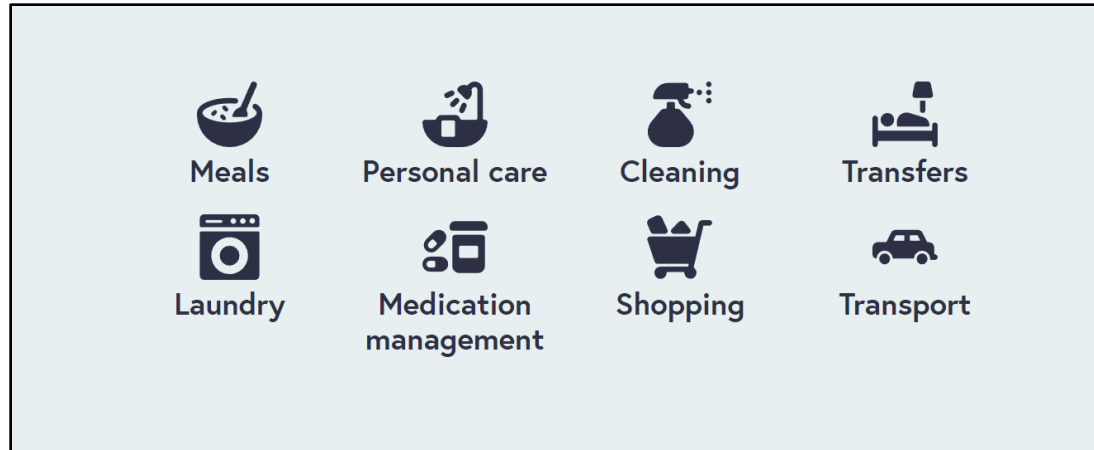
Become an IP

If you are a family member, neighbor or volunteer and want to do paid work with Medicaid consumers, contact Consumer Direct Network Washington (CDWA) to become an Individual Provider and use Carina to match with someone who needs care near you.



Home Care Services Provided By Caregivers On Carina

Providers on Carina help people with daily living activities so they can live at home independently.



Benefits for IPs

SEIU 775 Benefits Group provides Training, Health and Retirement Benefits for Caregivers



Training

- The Training Partnership creates dynamic, high-quality training designed for caregivers, based on research and data and localized in many languages.
- SEIU 775 Benefits Group is Washington's second-largest educational institution and has provided 7.5 million hours of home care training since 2010.



Health

- The Health Benefits Trust delivers high-quality, low-cost health coverage for just \$25/month that includes medical, dental, vision, prescription drug and behavioral health coverage for eligible caregivers.
- Eligible caregivers can also access free emotional health benefits, self-care services, life resources and free slip-resistant shoes called Caregiver Kicks.



Retirement

- The Secure Retirement Plan is the first of its kind in the nation for caregivers, providing additional financial security when they retire.
- Contributions are based on hours worked, not payroll deductions. Funding is through employer contribution only.
- Caregivers who participate in this Plan can opt to contribute to an IRA or 401 k/403b.

Consumer Direct Care Network WA

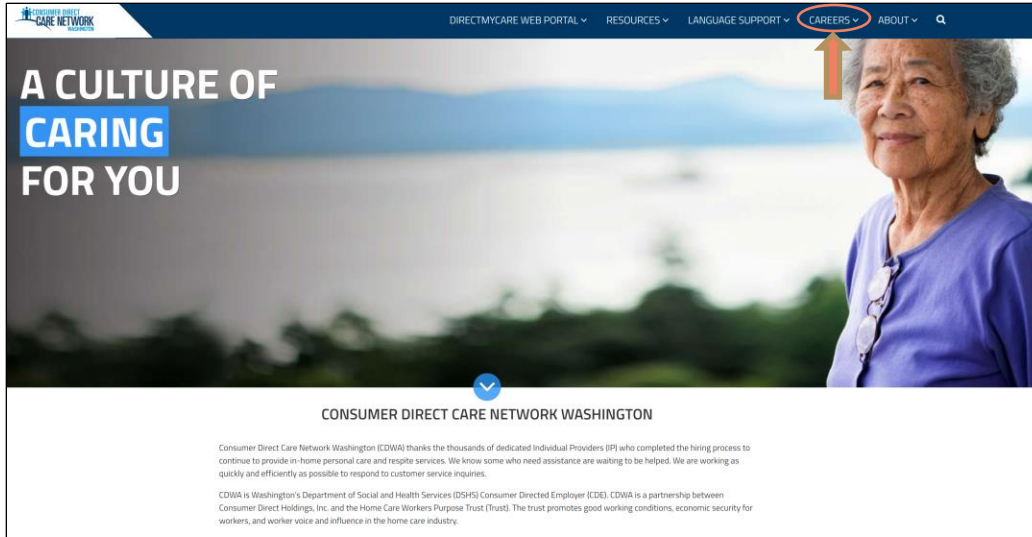


In June 2022, CDWA became the employer of all IPs in Washington who care for clients receiving services from DSHS. As the legal employer, the CDE is assuming all IP employer related responsibilities that were formerly managed by DSHS and AAAs.

IP Requirements:

- 18 years or older
- Pass background checks.
- Do not require sponsorship.
- Authorized to work in the U.S.
- Complete training requirements.
- Valid driver's license and auto insurance, if authorized to provide transportation.

Consumer Direct Care Network WA



CONSUMER DIRECT CARE NETWORK WASHINGTON

Consumer Direct Care Network Washington (CDWA) thanks the thousands of dedicated Individual Providers (IP) who completed the hiring process to continue to provide in-home personal care and respite services. We know some who need assistance are waiting to be helped. We are working as quickly and efficiently as possible to respond to customer service inquiries.

CDWA is Washington's Department of Social and Health Services (DSHS) Consumer Directed Employer (CDE). CDWA is a partnership between Consumer Direct Holdings, Inc. and the Home Care Workers Purpose Trust (Trust). The trust promotes good working conditions, economic security for workers, and worker voice and influence in the home care industry.

For more information visit: <https://www.consumerdirectwa.com/>

Apply To Become An Individual Provider

APPLY TO BE AN INDIVIDUAL PROVIDER (IP)/CAREGIVER

[APPLY TO BE A CAREGIVER >](#)

[LEARN MORE ABOUT CAREGIVING JOBS >](#)

[New Individual Provider Hiring Checklist](#)

Download to complete electronically

[9 Steps to Becoming an Individual Provider](#)

HAVE QUESTIONS OR NEED HELP APPLYING? WE'RE HERE TO HELP.

Email: InfoCDWA@ConsumerDirectCare.com

Call: [866-214-9899](tel:866-214-9899)

Helpful resources: [IP Hiring Materials](#)

Schedule a virtual appointment: ConsumerDirectWA.com/appointments

In-person support in your community (computers provided): ConsumerDirectWA.com/schedule

9 Steps To Becoming An IP

CONSUMER DIRECT CARE NETWORK WASHINGTON

9 STEPS to Becoming an Individual Provider (IP)

- 1. Apply**
Visit ConsumerDirectCare.com/Careers to apply. You will need a valid email address.
- 2. Background Checks**
You must pass state and FBI fingerprint background and exclusion checks to be hired. When you complete the Background Check Authorization Form, you will receive a 10 character code confirmation number to email to CDWA. After CDWA receives your Interim Result Letter, CDWA will email you a fingerprint appointment form and instructions on how to make a fingerprint appointment.
- 3. Client/IP Match**
Client/Managing Employer or Case Manager must confirm that the Client wants you to provide care to them.
- 4. Begin Hiring Tasks in Workday**
Your hiring tasks are completed electronically in Workday. You will get an email from CDWA when you can log into Workday and start these tasks.
- 5. Complete the Form I-9 using DocuSign**
You will complete Section 1. Another individual will complete Section 2. There will be delays in hiring if you complete and sign Section 2 yourself, use expired documents, or use someone else's documents. Once your I-9 is approved, you will receive your last set of hiring tasks in Workday.
- 6. Complete Hiring Tasks**
Submit your employment-related documents, including a completed I-9. You will need another person to verify and sign your I-9. During the hiring process, you will receive an overview of policies and procedures, learn how to submit your time and get paid, and learn where to find employee resources.
- 7. Required Orientation and Safety (O&S) Training**
Complete five hours of mandatory O&S training.
- 8. Okay to Provide Care**
We will issue you an Okay to Provide Care date. You cannot provide care or submit hours until you receive this notice.
- 9. Client Relationship Attestation**
We will issue you an Okay to Provide Care date. This is when you can start providing care. Do not start working until you receive this notice.

Find helpful resources at: ConsumerDirectWA.com/IP-Resources

Contact us today for more information about becoming an IP. 866.214.9899

InfoCDWA@ConsumerDirectCare.com www.ConsumerDirectWA.com

All long-term care workers (unless otherwise exempt) must be certified as Home Care Aids within 200 days of their hire date.

Becoming An IP Without A Client

If a person wants to be an individual provider and help Medicaid home care consumers/clients in their community, they DO NOT need to already have a consumer/client to start off with.

1. The first step, is apply online to be an IP with CDWA and get a date of birth background check completed.
2. Once the birth background check is complete, CDWA will send information to the applicant on the fingerprint background check and CDWA sends info for eligibility to Carina.
3. Once the person has received the email from CDWA about the fingerprint check, they can get onto Carina.
 - a. Go to Carina.org and select provide care.
 - b. Register and search for clients/consumers near them and message them.(Note that sometimes there is a delay in CDWA adding the person to our database. Call Carina's 1800 number or drop us a note from the **contact us** form and will send an invitation to register.)
4. Once you match with a client on Carina you'll need to have the client/consumer contact CDWA to verify that the person will be working them. Confirmation must come from the Client, Authorized Representative, or the Client's Case Manager."
5. Complete Steps 4-9 (see slide #16)



Find Work Through A Home Care Agency

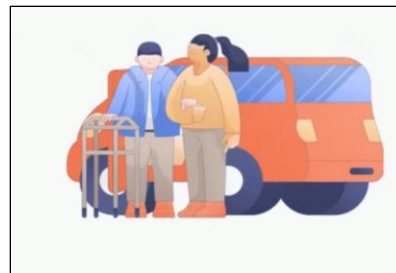
Work as an Agency Provider (AP) with Home Care Agencies

Home care agencies hire, train, pay, and supervise caregivers, who are commonly referred to as Agency Providers (APs). APs are responsible for providing care in someone's home. Carina partners with the agencies below who provide good union jobs and benefits.

- Catholic Community Services
- Korean Womens Association
- First Choice In-Home Care
- All Ways Caring
- Full Life Care
- Fedelta Homecare

All employees of these agencies are represented by the Service Employees International Union (SEIU) local 775

For more information go to <https://seiu775.org>



Q&A

Find Us Online at carina.org

 www.facebook.com/CarinaCareMatch

 tinyurl.com/bd7w72v9

 www.instagram.com/carinacarematch/



Contact Information:

Nadine Zygaj

Outreach Coordinator

nadine.zygaj@carina.org

917-548-4939

Help Desk:

<https://carina.org/contactus>