



OPEN DOORS
for MULTICULTURAL FAMILIES

Introduction to Open Doors for Multicultural Families
February 15, 2023

Presented by
Paul Tan, Director of Family Support
Min Cho, Senior Case Manager

Outline of Presentation

- History and Our Mission
- Who We Serve
- Overview of Programs
- Highlight of Aging and Disability Service Program





Open Doors History



Started in Ginger Kwan's basement because culturally and linguistically diverse families did not have equitable access to disability-related resources and services.

Photo of second ODMF Office in 2013



Our Staff 2022



January 2022 Staff Data

57 staff/intern → Now 62 staff

19 languages

93% People of Color

61% immigrants/refugees

38% parents/family members of a person with DD/ID

Who We Serve

20

of languages
spoken by staff

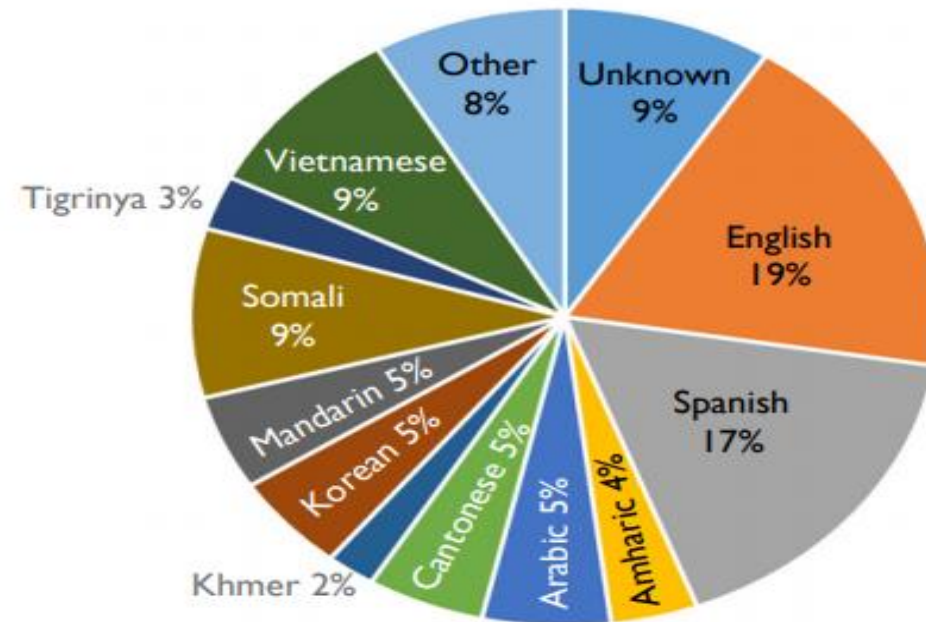
861

of youth with
disabilities served

1076

of individuals
with disabilities and
their families served

Our Direct Support Staff serve families in their native languages. This chart shows the percentage of individuals served by language. The majority of English speakers represent African American families.





Who We Served in 2022

Total Individuals with Disabilities Served:

1,205

Total Individuals Served:

2,545

Our Vision & Mission



We *engage* and *partner* with culturally and linguistically diverse individuals with developmental and/or intellectual disabilities and their families to thrive in an inclusive society of their design.

We use a ***Cultural Brokerage Model*** to:

Navigate Services



Provide Specialized Programming



Advocate for Systems Change



How We Do It:

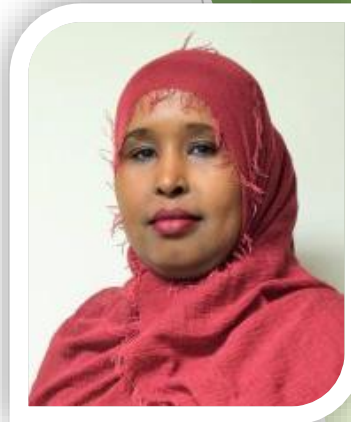
What is “Cultural Brokerage”?

Direct Support Staff serve as a bridge between families and systems and help families navigate systems

Staff are bilingual and bicultural

Staff speak Arabic, Amharic, Korean, Kurdish, Mandarin, Vietnamese, Tigrinya, Somali, Spanish,

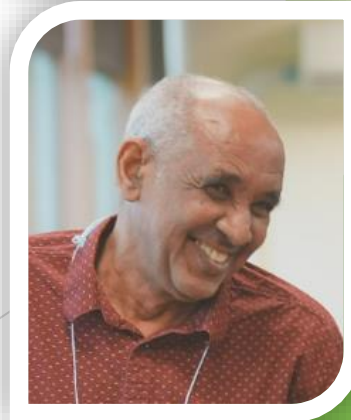
Use Language Link for additional languages



**Ismahan Bihi
Somali**



**Qaydar Ali
Arabic/Kurdish**



**Tecle Hiabu
Amharic/Tigrinya**

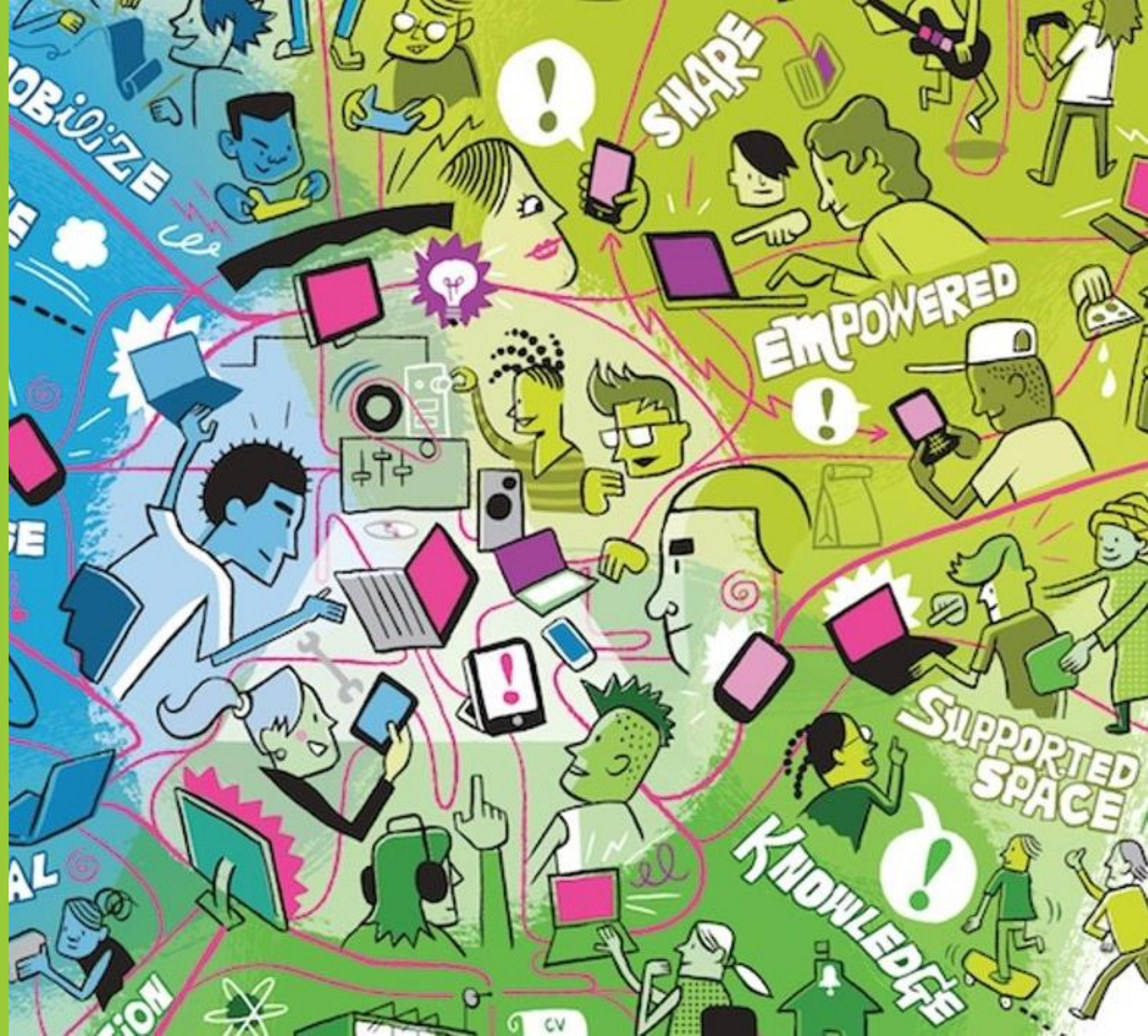


Family Support Department: Cultural Brokerage Model

- Direct Support Staff are bilingual and bicultural.
- *Our FSS & ADS Staff speak:*
 - Arabic, Amharic, Cantonese, Korean, Kurdish,*
 - Mandarin, Vietnamese, Tigrinya, Somali, Spanish, and English.*
- Use Language Line for additional languages.



Pathways to Graduation





Youth Program Friendship Circle




Introducing the Aging and Disability Services Program



Community Building for Adults with Disabilities:

Growing Together

BAND Search Bands, Pages, and Posts




SE 2A: Growing Together
5 Members · Admin Eugene ODMF
band.us/@growingtogether
Join This Band
About this Band
Anyone can search and view this Band, its posts, and description.

Keyword, #Hashtag, @Name

Band Description

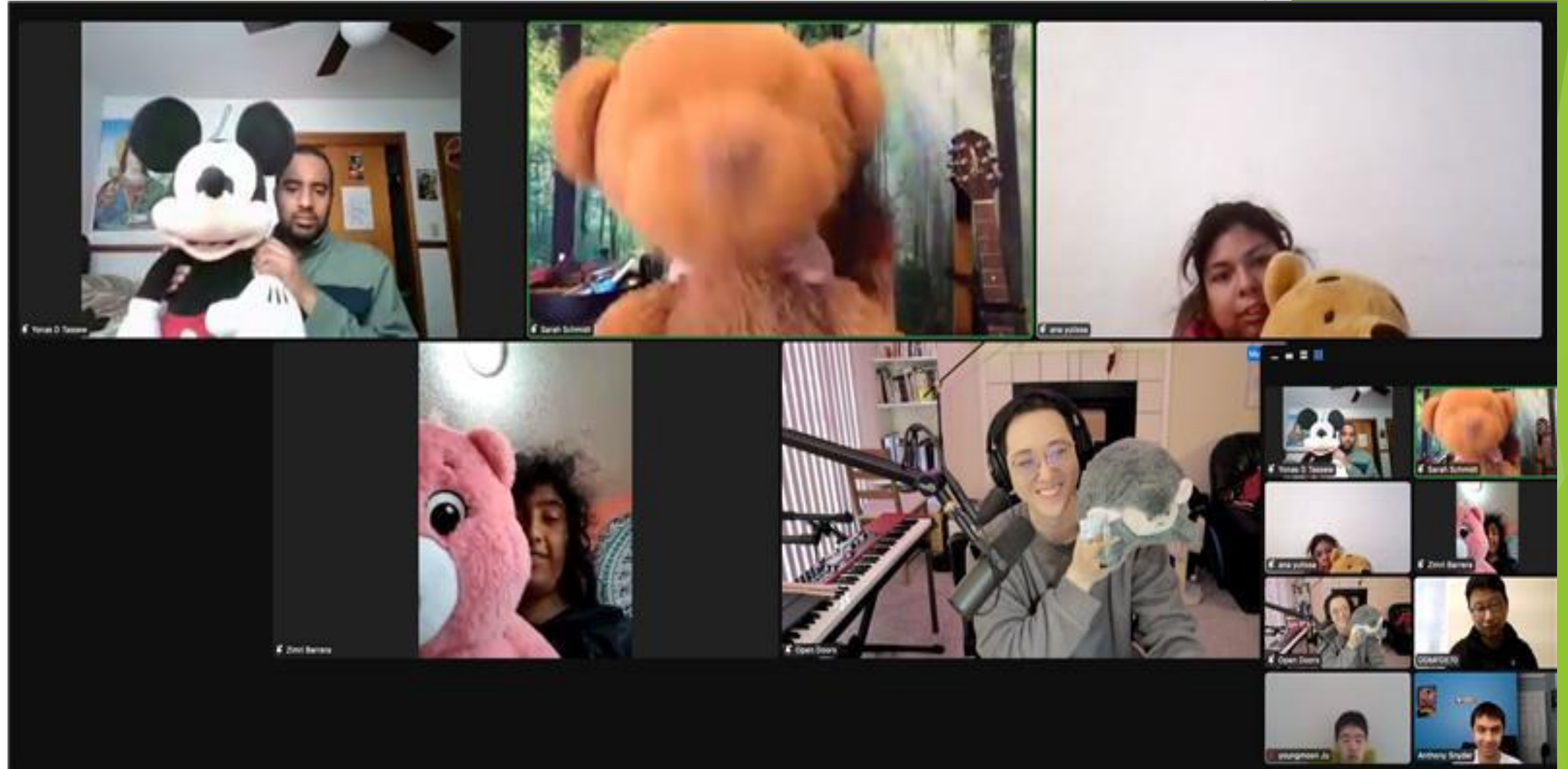
Combat isolation and burnouts with community!



GROWING TOGETHER
COMBAT ISOLATION AND BURNOUTS
QUARTER 1

[View description](#)

Growing Together Virtual Program – clients were sharing and expressing themselves



Advocacy Based on Family Experiences



ODMF serves *many* different language groups.

ALL immigrant and refugee groups independently voiced that they are not able to communicate with their children's teachers and school staff.

This has had devastating, long-term consequences for their children.



Priorities: Language Access, Special Education, Developmental Disabilities Administration Services

ODMF Programs and Services



Early Learning

Birth – 6 yrs

Vivien Koo

Early Intervention

Developmental
Screening

Home Visits

Programming:

Infants and Toddlers
Playgroup

Trampoline Event

Family Support

~ 0-26 years

Paul Tan

Diana Atanacio,
Jasmin Rangel

Cultural Navigation for
Families, including
Special Education
Support

Homelessness
Prevention Program

Programming:

Parent Support Groups,
Parent Education
Workshops, Clinics
Inclusion Celebration

Youth

~14-26 years

Jennifer Stanton

Safio Abdi,
Mahado Abdi

Case Management

Programming

Rehabilitation
Services Technical
Assistance Center

Assistive
Technology Lending
Library

Transition Fairs

Aging and Disability Services

26 and up

Paul Tan

Diana Atanacio,
Jasmin Rangel

Case Management

Programming:

Adults with
Disabilities
Respite for
caregivers

Advocacy and Civic Engagement

all ages

Moses Perez

Systems and policy
change

Legislative Priorities:
Language
Access, Special
Education, DDA
budget

Programming:
Family Leadership
Training
Legislative Forum

Development

Olga Lindbom

Office Administration

Payroll

Accounting

Human Resources

Technology

Fundraising

Grant Writing

Who We Serve

**People
Impacted
by Racism**



**People
Impacted
by Ableism**

What Our Clients Have to Say

Pacific Islander Caregiver

"The services are wonderful. I've got rental assistance and food assistance from Open Doors, which was helpful. Thank you."

Cambodian Caregiver Group Leader

"Open Doors helps us to meet each other every two months. We meet and talk in our language and that is great. We have fun to meet each other. And thank Open doors for giving us food boxes"

A caregiver who speaks Swahili

I'm one of the beneficiaries from your associates. I'm grateful for your help. I was laid off in Oct 2020 due to COVID-19 and I have not yet found a new job since. You were kind enough to help out with my bills and rent"



Contact Us!



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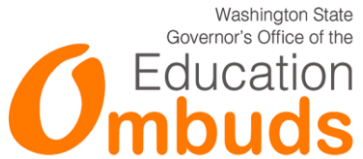
mino@multiculturalfamilies.org





Our Partners and Funders

Open Doors extends our sincere gratitude to the following contributors:



Thank you for your dedication!

