



Carina.org

An easy-to-use website where individuals seeking home care can match with care professionals.

North King Co. CLC Networking Meeting

September 21, 2022

Agenda

- Introduction to Carina
- Carina's home care matching Services
- Resources for IPs
- Opportunities for collaboration



Home care provider Kandie L., Kent, WA

About Carina



Carina's Free Matching Service

We are a nonprofit that believes communities are stronger when all people, regardless of income, can easily and safely access quality care. We connect home care seekers with potential in-home caregivers so they can safely receive routine, ongoing care in their home, enhancing their ability to age in place.



Find Home Care



Find Child Care



Find Good Care Jobs

Carina: How It Works



Clients search for care

<https://carina.org/>



Carina's free online matching tool connects consumers with individual providers or home care agencies.



Carina's Individual Providers or Agency Partners receive consumers' information and a match for a care giver is made!

The Experience of Caregiving

"My favorite moment in caregiving is to get close to the people who need me and to give the help that they need from me. Without Carina, you didn't know anything. You had to go to their houses and do a preview interview and you had to get to know them with you in their house. And with Carina, you already know a little bit about them."



Jacqueline C., home care provider

Home Care Providers on Carina

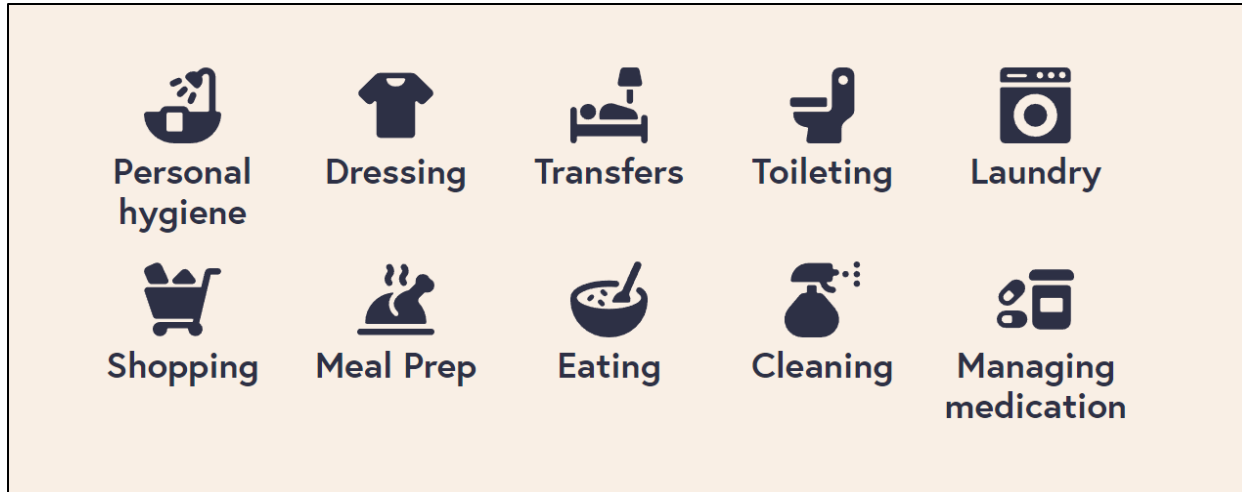
Home care professionals on Carina are:

- Background-checked
- Trained
- Receive good benefits, including health care and union wages



Home Care Services Provided By Caregivers On Carina

Providers on Carina help people with daily living activities so they can live at home independently.



Carina's Home Care Matching Services

Carina's Home Care Offerings: Individual Providers

Home Care **Individual Providers (IPs)** can help consumers who are:

- Eligible for Medicaid in-home care, and
- Want to interview and direct a caregiver themselves.

This service is available to eligible Medicaid consumers across Washington.



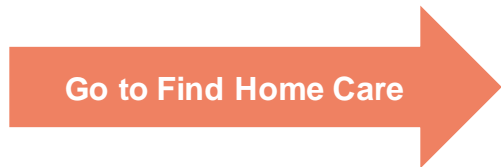
Find Home Care IPs on **carina.org**

Home **Find Home Care** Find Child Care | Provide Care | About Carina

Better Care. Better Jobs.

Empowering individuals, families and communities like yours

We are a nonprofit that believes communities are stronger when all people, regardless of income, can easily and safely access quality care and care providers receive good wages and steady work.



Find a provider who cares as much as you do

Choose your option for finding care

Using Medicaid funding? Select this option if you: • Use Medicaid for home care, and • Are seeking an Individual Provider (IP)	Paying for care outside of Medicaid? Select this option if you plan on paying for home care using: • Personal funds • Long-term care insurance	Unsure? We can connect you with someone who can walk you through your options.
Oregon Washington	New York Washington	Find Help



Find Individual Providers in Washington that provide Medicaid home care services

Thanks to SEIU 775 and DSHS, you can search and match with qualified Individual Providers near you.

Join For Free

A partnership for better care

We partner with labor unions, government agencies and community organizations to provide better jobs and better care.



Find Home Care IPs on **carina.org**

Let's get started!

Welcome to Carina; thanks for being here. Registration is for consumers, providers, and/or case managers who are already part of a Medicaid and/or state-funded program. [Read more about Medicaid.](#)

Already have an account? [Login](#)

State and role
Tell us which state you can work or receive care through Medicaid and your role.

State

I'm a...

Name

First name

Last name

Registration email
This email will be your login and contact information for communications from Carina.

Email

Re-enter email

Verification

To ensure all care recipients on Carina are Medicaid consumers eligible for home care, we need to check the care recipient's Medicaid status.

Why do we need to verify information?

Name of care recipient

First name

Last name

Select a verification method and input the care recipient's information

ProviderOne number [?]

Social Security Number (last 4 digits) and date of birth

Last 4 digits of SSN

Date of birth

Welcome to Carina!

Please complete these quick and easy steps to improve your experience on Carina.

0% complete

Agree to our community guidelines

Start

1 min read time

Learn how to find providers

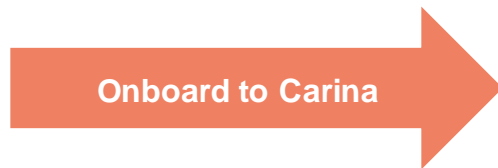
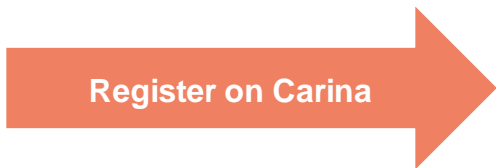
Start

3 min read time

Set up notifications

Start

2 min completion time



Find Home Care IPs on **carina.org**

Hooray! You're now ready to start looking for home care!

Now that you've finished setting everything up, click the button below to access your account and start looking for home care.

[Start looking for home care](#)



Start looking for home care

335 providers near you

Address: 416 Sid Snyder Avenue Southwest, Olympia, Washington 98501, United States
Max travel time: 60 minutes
Sort by: Distance

Refine your search

[Apply my job settings](#)

[Clear filters](#)

Provider availability 2

Monthly hours

Care category

Frequency

Consumer gender

Provider gender

Languages

I need...

Jo D.

Female Provider

Available Now

Olympia, Washington (Less than a mile away)

30 hours per month

Mon - Fri 8am to 6pm

Cantonese, English, Korean

Skills & Preferences:

Housekeeping • Laundry • Meal preparation • Shopping • Hygiene & personal care • Medication management • Working with behavioral challenges • LGBTQIA+ home care • Nurse delegated tasks • Positioning • Transport - using the provider's vehicle • Non-smoking home • Pet(s)

Last updated 21 days ago

[View Profile](#)

Dayle Howell S.

Female Provider

Available Now

Olympia, WA (Less than a mile away)

40 hours per month

Wed, Thurs or Saturdays 11-4 or a five hour period Olympia and Tumwater Non-smoking

English

Skills & Preferences:

Housekeeping • Laundry • Meal preparation • Shopping • Hygiene & personal care • Medication management • Working with behavioral challenges • LGBTQIA+ home care • Nurse delegated tasks • Mobility assistance (ambulation) • Positioning • Transfers • Transport - using the consumer's vehicle • Transport - using the provider's vehicle • Non-smoking home • I do not smoke • Pet(s)

Last updated 6 days ago

[View Profile](#)

Find Providers

Find Home Care IPs on **carina.org**

Message Jo

Start a conversation with Jo by introducing yourself and describing your job opportunity.

Reminder: never share a consumer's protected health information (PHI) with others

Enter your message here*

0 / 500

Send my phone number

Cancel Send

CARINA Home | Find Jobs | Find Providers | My Jobs | Messages | Settings

My job posts

[View Deleted Jobs](#) Post a Job

Work with Bea

Adult with general care needs

Olympia, Washington (1 mile away)

20 hours per month (flexible)

M-F 2-9pm (flexible)

English

Needs & Environment:
Shopping • Medication management • Meal preparation

Posted today by Bea | Consumer

Edit Delete

Contact us

Please fill out the form below. We will get back to you within a few business days.

You can also call us at 1-855-796-0605.

Business Hours:
Monday - Friday,
8:00 AM - 4:30 PM PT

Location:
215 Columbia Street, Suite 300
Seattle, WA 98104

<input type="text"/> First name Case	<input type="text"/> Last name Manager
<input type="text"/> Email casemanager@gmail.com	<input type="text"/> Phone number 206 111 3333
<input type="text"/> State Washington	<input type="text"/> ZIP Code 98199
<input type="text"/> Program on Carina Home Care (Medicaid or state funding)	<input type="text"/> Role Case Manager

Message
I am a DSHS-approved case manager and would like access to Carina.

Submit

Message and connect

Post a Job

Get help

Home Care Agency Providers (APs)

Carina's Home Care Offerings: Agency Providers

Home Care **Agency Providers (APs)** can help consumers who are:

- Residents of King County,
- Either eligible for Medicaid in-home care or pay for care out-of-pocket or with subsidies, and
- Want an agency to find and direct their caregiver.

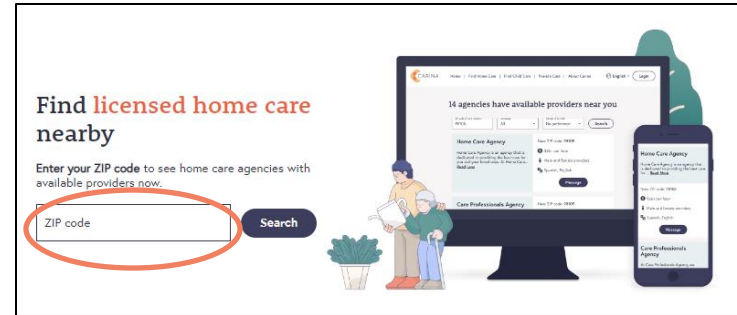
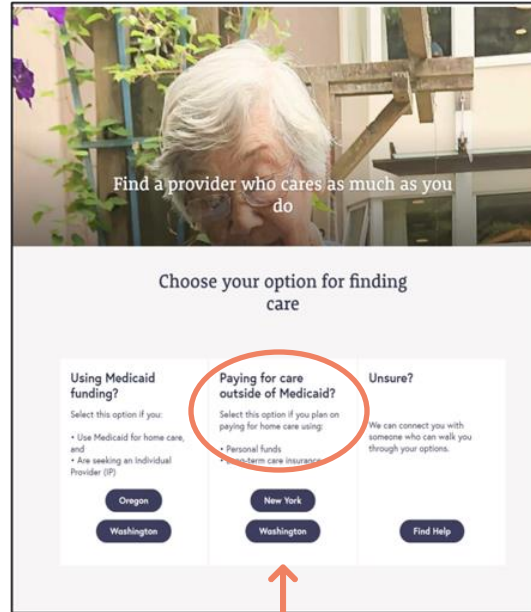
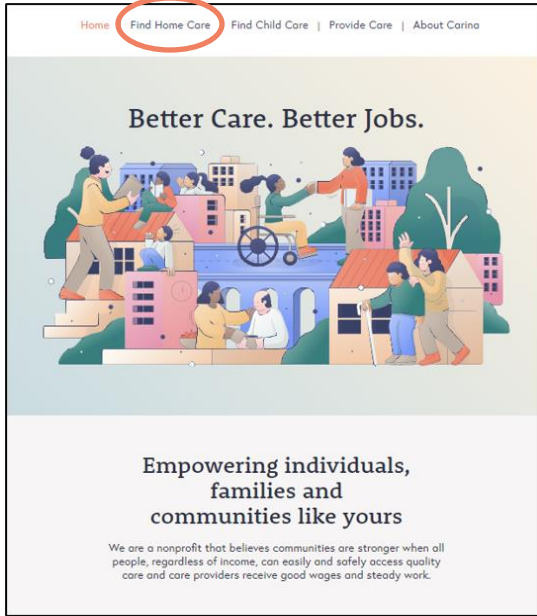
Carina connects them with licensed home care agencies who match them with Agency Providers near them.

Currently we are partnered with Catholic Community Services (CCS), Korean Women's Association (KWA), First Choice In-Home Care.

This matching service is available only in King County through funding from the King County Department of Community and Human Services (DCHS)



Find Home Care APs on **carina.org**



Go to Find Home Care

Select Paying for Care Outside of Medicaid WA

Enter zip code

Find Home Care APs on **carina.org**

3 agencies have available providers near you

Zip code of care recipient: 98198 | Language: All | Gender of provider: No preference

Korean Women's Association [KWA]
Near zip code: 98198
Providers available
\$32+ per hour
Only Female Providers
English
Expertise & Skills: Laundry • Transfers • Transportation • Shopping • Cleaning • Meals • Personal care • Medication management
[Contact For Availability](#)

Catholic Community Services [CCS]
Near zip code: 98198
Providers available
\$32+ per hour
Male and female providers
English
Expertise & Skills: Laundry • Transfers • Transportation • Shopping • Cleaning • Meals • Personal care • Medication management
[Contact For Availability](#)

First Choice In-Home Care
Near zip code: 98198
Providers available
\$32+ per hour
Only Female Providers
English
Expertise & Skills: Laundry • Transfers • Transportation • Shopping • Cleaning • Meals • Personal care
[Contact For Availability](#)

Send a message to Catholic Community Services [ccs]

Who is the care for?
 Someone else Yourself

Care recipient's zip code: 98021 | Care recipient's date of birth: MM/DD/YYYY

Care recipient's care needs

How can the agency reach you?
First name: | Last name: | Mobile phone: | Email: |

General availability for a callback

I agree to Carina's Terms of Service and give permission to contact me. (this will send you occasional tips on finding home care. We are a nonprofit and will not sell your info or spam you.)

Cancel [Send](#)

All set!

We have sent your message to Catholic Community Services [ccs]. Catholic Community Services [ccs] will try to call you during the times you listed. You may hear back sooner via email.

What happens now?

- 1 Talk with the agency you selected**
The agency will contact you to talk further about your care needs and how you will pay for the care. If you are unavailable to take the call, they will leave a voicemail and reach out again.
- 2 Schedule an in-home visit as needed**
The agency will work with you to put together a care plan for the care recipient, including a home visit as needed to further assess care needs.
- 3 Match with a care provider**
The agency will match you with a care provider so that the care recipient can receive the care they need in their home.

Review Home Care Agency details

Message Home Care Agency

Receive confirmation and next steps

If There Are No Available Providers - Added to the Waitlist for Future Availability

Sorry, no providers are available in your
area right now

We are currently expanding our services. Fill out the form below to be notified of any
available providers near you.

Resources for IPs



Become an Individual Provider

If you are a family member, neighbor or volunteer and want to do paid work with Medicaid consumers, contact Consumer Direct Network Washington (CDWA) to become an Individual Provider and use Carina to match with someone who needs care near you.



Consumer Direct Care Network WA



In June 2022, CDWA became the employer of all IPs in Washington who care for clients receiving services from DSHS. As the legal employer, the CDE is assuming all IP employer related responsibilities that were formerly managed by DSHS and AAAs.

IP Requirements:

- 18 years or older
- Pass background checks.
- Do not require sponsorship.
- Authorized to work in the U.S.
- Complete training requirements.
- Valid driver's license and auto insurance, if authorized to provide transportation.

For more information visit: <https://www.consumerdirectwa.com/ip-resources/>

Benefits for IPs

SEIU 775 Benefits Group provides Training, Health and Retirement Benefits for Caregivers



Training

- The Training Partnership creates dynamic, high-quality training designed for caregivers, based on research and data and localized in many languages.
- SEIU 775 Benefits Group is Washington's second-largest educational institution and has provided 7.5 million hours of home care training since 2010.



Health

- The Health Benefits Trust delivers high-quality, low-cost health coverage for just \$25/month that includes medical, dental, vision, prescription drug and behavioral health coverage for eligible caregivers.
- Eligible caregivers can also access free emotional health benefits, self-care services, life resources and free slip-resistant shoes called Caregiver Kicks.



Retirement

- The Secure Retirement Plan is the first of its kind in the nation for caregivers, providing additional financial security when they retire.
- Contributions are based on hours worked, not payroll deductions. Funding is through employer contribution only.
- Caregivers who participate in this Plan can opt to contribute to an IRA or 401k/403b.

Carina Resources








Newsletter Content: Carina's Free Home Care Matching Service

Carina provides a safe, easy-to-use, online care matching service to connect individuals who need home care or childcare with qualified care professionals. Carina can help individuals find home care professionals so they can stay in their own homes and communities for as long as possible. All home care professionals are trained and assist with activities of daily living: cleaning, meals, shopping, transportation, transfers, and personal care. Depending on how individuals pay for home care, Carina has different services to connect individuals to qualified and trained home care professionals.

- Home Care Individual Providers (IPs): Consumers who are eligible for Medicaid in-home care and want to interview and direct a caregiver themselves, can join Carina and search for free. This service is available to eligible Medicaid consumers across Washington. Click [here](#) to begin the registration process.
- Home Care Agency Providers (APs): Consumers who are either eligible for Medicaid in-home care or pay for care out-of-pocket or with subsidies and want an agency to find and direct their caregiver, can click [here](#) to begin that process. Carina will connect them with licensed home care agencies that employ Agency Providers. Currently this free online matching service is only available in King County through funding from the King County Department of Community and Human Services (DCHS).

Find good home care options near you and learn more about Carina at carina.org
For questions, call 1-855-796-0605.

Find Us Online at carina.org

-  www.facebook.com/CarinaCareMatch
-  tinyurl.com/bd7w72v9
-  www.instagram.com/carinacarematch/

Collaboration



How Can Carina Collaborate With Your Organization?

Carina would like to increase access to in-home care for older adults and people with disabilities and continue to share out information about our home care offering.

Please let us know if you:

- Are interested in sharing out information about Carina on your website, newsletter, social media.
- Would like Carina to amplify your organization's messaging on our social media platforms.
- Would like Carina to present our free online matching service to your organization's staff and/or members.
- Have suggestions for how we can work with your organization.



Thank you for connecting with Carina.
Please do not share this presentation without Carina's permission.

Contact Information

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