# **Online resources**



#### **Washington State Office of the Attorney General**

- Submit a Consumer Complaint https://fortress.wa.gov/atg/formhandler/ago/ComplaintForm.aspx
- How to file a consumer complaint <a href="https://www.atg.wa.gov/file-complaint">https://www.atg.wa.gov/file-complaint</a>
- Consumer Issues A-Z https://www.atg.wa.gov/consumer-issues
- COVID-19 Eviction Moratorium Complaint Form https://fortress.wa.gov/atg/formhandler/ago/COVID19EvictionComplaintForm.aspx

#### **Federal Trade Commission**

- Report to help fight fraud here <a href="https://reportfraud.ftc.gov">https://reportfraud.ftc.gov</a>
- Report Identity theft and get a recovery plan <a href="https://www.identitytheft.gov/">https://www.identitytheft.gov/</a>
- FTC Consumer resources https://www.consumer.ftc.gov/
- Coronavirus advice for consumers <a href="https://www.ftc.gov/coronavirus/scams-consumer-advice">https://www.ftc.gov/coronavirus/scams-consumer-advice</a>

## **Charity Care**

- https://columbialegal.org/wp-content/uploads/2018/12/Charity-Care Brochure.pdf
- <a href="https://www.wsha.org/for-patients/financial-assistance/washingtons-charity-care-law/#patients">https://www.wsha.org/for-patients/financial-assistance/washingtons-charity-care-law/#patients</a>
- Getting help with medical debt in Washington State
- https://www.doh.wa.gov/DataandStatisticalReports/HealthcareinWashington/Hospitala ndPatientData/HospitalPatientInformationandCharityCare/CharityCareinWashingtonHo spitals
- https://www.wsha.org/wp-content/uploads/hospital-bill-brochure-2015.pdf
- <u>List of other resources</u>
- https://columbialegal.org/policy reforms/charity-care-report-access-denied/

### Wildfire resources

https://www.governor.wa.gov/news-media/washington-wildfire-resources

# **Internet Crime Complaint Center**

# **Online resources**



https://www.ic3.gov/

#### **Moratorium resources**

- Inslee extends eviction moratorium, public utilities proclamation
- You can file an eviction moratorium complaint form with the Office of the Attorney
   General
  - https://fortress.wa.gov/atg/formhandler/ago/COVID19EvictionComplaintForm.aspx
- National Housing Law Project <u>Protecting Renter and Homeowner Rights During Our</u>
   National Health Crisis

### **Elder Fraud**

• If you or someone you know is age 60 or older and has been a victim of financial fraud, help is standing by at the National Elder Fraud Hotline: 1-833-FRAUD-11 (1-833-372-8311). This U.S. Department of Justice hotline, managed by the Office for Victims of Crime, is staffed by experienced professionals who provide personalized support to callers by assessing the needs of the victim, and identifying relevant next steps. Case managers will identify appropriate reporting agencies, provide information to callers to assist them in reporting, connect callers directly with appropriate agencies, and provide resources and referrals, on a case-by-case basis. Reporting is the first step. Reporting can help authorities identify those who commit fraud and reporting certain financial losses due to fraud as soon as possible can increase the likelihood of recovering losses. The hotline is staffed 7 days a week from 6:00 a.m. to 11:00 p.m. eastern time. English, Spanish and other languages are available.